



Terms & Conditions:

- 1 Mainland China & Macau Travel Data Pass Package ("The Service") is applicable only to (1) 3HK postpaid customers who are qualified to subscribe roaming service and is subject to a fixed contract period of 12 / 24 months ("Contract Period"); and (2) customers who use data roaming services in the designated destinations.
- 2 Customer is required to commit a 12-month / 24-month contract for the subscription of The Service. 12-month charges \$108/month (includes 12 sets Mainland China & Macau 3-Day Pass) and 24-month charges \$98/month (includes 24 sets Mainland China & Macau 3-Day Pass). Upon subscription, Roaming & IDD service will be activated automatically and cannot be deactivated while still using The Service. Please visit <https://web.three.com.hk/roaming/roamingservice/index-en.html> for details of Roaming & IDD service.
- 3 When The Service is effective, a confirmation message will be sent via SMS.
- 4 Each set of Mainland China & Macau 3-Day Pass ("The 3-Day Pass") needs to be used within 30 days from the day of successful activation ("Valid Period"). The unused day-pass(es) will expire upon the lapse of the Valid Period. The charge is non-refundable. When each 3-day pass is used up within 30 days or the Pass was expired, next Pass will be activated if roaming data usage is triggered again.
- 5 Subject to Paragraph 4 above, customer can choose any 3 days within Valid Period to use The 3-Day Pass. A "day" count starts upon first use of roaming data usage and the cut-off time is 23:59 (Hong Kong time) on the day of use and one pass is deducted.
- 6 Upon expiry of The Service contract period, the full roaming & IDD function will remain activated until customer unsubscribes or deactivates the function. The unused day-pass(es) will expire upon the lapse of the contract period. Data roaming usage will be charged at the rate of standard roaming tariffs (or, of the subscribed data roaming plans, where applicable).
- 7 Customers who would like to continue to use the 3-Day Pass service have to activate again after the previous 3-Day Pass expires. Thereafter charge at original price \$138/3-Day Pass.
- 8 The Service roaming voice calls included receiving calls, outgoing calls to local and Hong Kong. Calling to other countries will be charged at standard roaming rates. Click [here](#) for coverage and charges.
- 9 In case that data usage incurred outside Mainland China and Macau, Customer will be charged at the rate of its subscribed in 3HK applicable data service roaming plan; otherwise, Customer will be charged at the standard roaming charges. Click [here](#) for coverage and charges.
- 10 The Service does not cover SMS, Home Direct Line service and video call, usage incurred on all networks will be charged at standard roaming rate. Voice call usage incurred outside Mainland China and Macau will also be charged at standard roaming rate. Click [here](#) for coverage and charges.
- 11 The Service shall not be applicable to usage on Peer to Peer ("PTP"). If usage is incurred due to PTP including applications such as (but not limited to) BitTorrent, edonkey, flashget, foxy, ppstream, winmx, etc, or if there is any abusive or abnormal usage, 3HK shall have the right to forthwith terminate Mainland China & Macau Travel Data Pass Package without prior notice. All commercial or illegal promotion activities via the use of The Service shall be prohibited.
- 12 The Service shall not be applicable to aircraft roaming/maritime roaming/satellite roaming.
- 13 The Service only includes data transmission charges and does not include any other charges that might incur from using any other data service.
- 14 Usage of The Service is subject to the coverage, system compatibility and other relevant conditions of the networks, which are subject to changes without prior notice.
- 15 4G LTE service will be available only when the customer (i) has subscribed to the applicable 4G LTE serviced plan, (ii) compatible handset or device supporting 4G LTE bandwidth is used and (iii) in the destinations where 4G LTE service infrastructure has been developed. 5G service will be available only when the customer (i) has subscribed to the applicable 5G serviced plan, (ii) compatible handset or device supporting 5G bandwidth is used and (iii) in the destinations where 5G service infrastructure has been developed.

- 16 3HK reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations coverage) of The Service and to suspend or terminate any part of the service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute.

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