

Check Point ZoneAlarm Extreme Security NextGen Service Plan – Terms and Conditions

1. Check Point ZoneAlarm Extreme Security NextGen Service (“Service”) offers the following service packages:
 - 1.1. Package No.1: \$19 monthly package subject to a fixed contract period of 12 months. The Service plan supports a maximum of 1 device only. The Service will automatically continue to be provided at \$29 monthly service fees upon expiration of the fixed contract period unless customer gives termination notice to 3HK/ SUPREME.
 - 1.2. Package No.2: \$27 monthly package subject to a fixed contract period of 12 months. The Service plan supports a maximum of 3 devices only. The Service will automatically continue to be provided at \$39 monthly service fees upon expiration of the fixed contract period unless customer gives termination notice to 3HK/ SUPREME.
 - 1.3. Package No.3: \$35 monthly package subject to a fixed contract period of 12 months. The Service plan supports a maximum of 5 devices only. The Service will automatically continue to be provided at \$49 monthly service fees upon expiration of the fixed contract period unless customer gives termination notice to 3HK/ SUPREME.
 - 1.4. Package No.4: \$18 monthly package subject to a fixed contract period of 24 months. The Service plan supports a maximum of 1 device only. The Service will automatically continue to be provided at \$29 monthly service fees upon expiration of the fixed contract period unless customer gives termination notice to 3HK/ SUPREME.
 - 1.5. Package No.5: \$26 monthly package subject to a fixed contract period of 24 months. The Service plan supports a maximum of 3 devices only. The Service will automatically continue to be provided at \$39 monthly service fees upon expiration of the fixed contract period unless customer gives termination notice to 3HK/ SUPREME.
 - 1.6. Package No.6: \$33 monthly package subject to a fixed contract period of 24 months. The Service plan supports a maximum of 5 devices only. The Service will automatically continue to be provided at \$49 monthly service fees upon expiration of the fixed contract period unless customer gives termination notice to 3HK/ SUPREME.
2. The above Service Packages are only applicable to designated 3G, 4G LTE and 5G mobile customers of 3HK/ SUPREME.
3. (Applicable to all Service Packages) Customer is entitled to a 1-month free trial of the Service upon registration of any Service Package. The free trial offer is only applicable to new customer and cannot be used in conjunction with any other promotional offers. The Service will continue to be provided at the monthly service fees of the relevant Service Package upon expiry of the free trial period unless customer gives termination notice to 3 customer service hotline / SUPREME hotline not less than 7 days before expiry of the free trial period.
4. Customer will be provided the means and link for Services activation by SMS upon successful Service subscription. This Service is an utility program service, customer is required to access this webpage (<https://www.zonealarm.com/software/extreme-security-nextgen>) to download the software application of ZoneAlarm Extreme Security NextGen or ZoneAlarm Mobile Security (“the App”) for different devices to use the Service upon activation.

5. The Service can be accessed by the number of devices limited under the relevant service package (1/ 3/ 5 device(s) at a time, as the case may be) at one time. Customer may obtain a Service activation SMS again via 3Care (<http://www.three.com.hk/3Care>), 3iChat (<https://3ichat.three.com.hk>) or Customer Service Hotline 1033 / SUPREME Hotline 31668866 if access to the Service via a different device is desired. Data usage and related fees for downloading the App is not included in the monthly fee of the Service. Customer shall keep the method and links for Service activation securely and shall not disclose them to any third party under any circumstances. 3HK/ SUPREME will not be responsible for any loss or damage arising from the loss or disclosure of such information.
6. The Service and the App is provided by a third party supplier, namely Check Point Software Technologies Ltd (“Check Point”). The content of the Service may change without any prior notice. 3HK/ SUPREME will not be responsible for any liability incurred from or in connection with the content, the downloading of the App or use of the Service (including but not limited to the accuracy of the information provided by the third party supplier, and any fees, expenses, losses and damages incurred from or caused by the downloading of the App or use of the Service by the customer or any other persons). 3HK/ SUPREME will have the right of final discretion as to any dispute in all respects in relation to the Service.
7. The App is only applicable to the operation system of iOS 12.0 or later, and Android 5.0 or later; Microsoft Windows 7, 10, 11; Microsoft .NET framework 3.5 or later and Google Chrome, Microsoft Edge, Firefox Web Secure extension function. The App will be updated from time to time to provide security updates fix bugs, add new features, or make changes to certain technical specifications. Customer may upgrade operating system of the device to download and use the newer version of the App uploaded on the Apple App Store or Google Play. 3HK / SUPREME If the Customer for whatever reasons has not downloaded for use any newer version of the App resulting in the use of the App and/or the quality of Super Talk being adversely affected, 3HK/ SUPREME will not be responsible for any claims, loses and expenses arising from any adverse effect on the use or quality of the Service due to failure to download the updated version of App.
8. To terminate the Service, Customer must notify 3HK/ SUPREME by calling the 3 Customer Service Hotline 1033/ SUPREME Hotline 3166 8866 not less than 7 days before the then current statement cutoff date of the Service. Termination of the Service shall forthwith become effective as from 3HK's / SUPREME's receipt of the termination notice from Customer.
9. The Service cannot be changed to any other type of value-added service within the fixed contract term. If customer within the fixed contract term of this Service, (i) terminates this Service; or (ii) terminates the mobile service contract with 3HK/ SUPREME for whatever reason, customer agrees to pay to 3HK / SUPREME an early termination charge equivalent to the monthly fees multiplied by the number of months remaining of the fixed contract period of the Service.
10. Even if the actual usage of the Service is less than a month, the applicable monthly service fee is still payable by the customer in full and is not refundable on a pro-rata basis.
11. Customer is subject to the terms and conditions of the Service upon successful activation of the Service, and also the 3G, 4G LTE and 5G Service Terms and Conditions of 3HK (<http://www.three.com.hk/>) / SUPREME (<http://www.supreme.vip/>) → Terms & Policies → 3G, 4G LTE and 5G Service Terms and Conditions.. In case of any conflict between the terms and

conditions of the Service as specified herein and the 3G, 4G LTE and 5G Service Terms and Conditions of 3HK / SUPREME, the former will prevail.

12. Upon signing of this service agreement, customer confirms that he understands and agrees to (i) the terms and conditions of the Service as set out in this service agreement and (ii) the Terms of Use (<http://www.zonealarm.com/terms/>) and privacy policy (<http://www.zonealarm.com/privacy/>) of Check Point and its subsidiary company Zone Labs L.L.C. The terms that are relevant to items (i) and (ii) as aforesaid may be subject to change from time to time without further notice. Check Point will have the right of final decision in case of any dispute.
13. 3HK/ SUPREME is not responsible for any charge or loss incurred by the customer who apart from having subscribed for the Service through 3HK/ SUPREME also subscribes for the same service through any other channel for any reason.
14. If customer terminates the Service or ceases to be a customer of 3HK/ SUPREME, the Service account will be terminated automatically.
15. 3HK/ SUPREME will have the right to amend or cancel the Service, relevant offers, contents, terms and conditions at any time without prior notice. 3HK/ SUPREME will have the right of final decision in case of any dispute.
16. Should there be any inconsistencies between the Chinese and English versions of these terms and conditions, the English version will prevail.
17. Terms and Conditions of the Service are governed by the laws of Hong Kong.