



Terms & Conditions

1. "Data Roaming Daily Charge Cap Service" ("Daily Charge Cap Service") , the relevant data roaming daily charges (\$100 per day) ("Daily Charge") is applicable to (1) 3HK postpaid customers who have activated to data service and Roaming & IDD service. For details of Roaming & IDD service, please visit www.three.com.hk/roaming; and (2) customers who use data roaming services in the designated destinations and on the designated networks.
2. Daily Charge Cap Service is a default service and no subscription is required. Please note that Daily Charge Cap subscription will stay effective until customer cancels the roaming service. As such, upon customer's arrival at another overseas location which is also a Daily Charge Cap Service designated destination and without applying for any roaming product, the Daily Charge Cap Service will be activated and effective automatically and customer will be charged with the relevant Daily Charge Cap Service Charges.
3. Daily Charge Cap Service Charges start to incur on each day when data usage of Daily Charge Cap is in use. Daily Charge Cap Service is chargeable on a daily basis and will not be pro-rated even if Daily Charge Cap Service is effective and terminated within the same day. A "day" count starts upon first use of travel data usage and the cut-off time is 23:59 (Hong Kong time) on the day of use.
4. If customer applies for other roaming product while using the Daily Charge Cap Service, data daily charge of Daily Charge Cap Service chargeable on the same day will be waived once other roaming product is in use. One Daily Charge Cap Service will apply for all designated destinations on the same day. Designated destinations and network operators are subject to change from time to time without prior notice. The data entitlement will be capped at 500MB daily. The data speed will be adjusted to not higher than 256kbps when the data roaming usage reaches 500MB.
5. Once Daily Charge Cap Service is effective, the Data Network Shield service, which stops you from gaining access to other non-designated networks, will also be activated automatically. Customer may only use data roaming service on the designated networks at the designated destinations under Daily Charge Cap Service (Click [here](#) for the coverage details). All other roaming services (including voice calls, SMS and video calls) will be chargeable at standard roaming charges.
6. Usage of Daily Charge Cap Service is subject to the coverage, system compatibility and other relevant conditions of the designated networks, which are subject to changes without prior notice.
7. Daily Charge Cap Service shall not be applicable to usage on Peer to Peer ("PTP"). If usage is incurred due to PTP including applications such as (but not limited to) BitTorrent, edonkey, flashget, foxy, ppstream, winmx, etc, or if there is any abusive or abnormal usage, 3HK shall have the right to forthwith terminate Daily Charge Cap Service without prior notice. All commercial or illegal promotion activities via the use of Daily Charge Cap Service shall be prohibited.
8. Tethering availability depends on network operators in the destinations. 3HK does not restrict the use of

tethering with Daily Charge Cap.

9. Daily Charge Cap Service shall not be applicable to maritime roaming/satellite roaming.
10. 4G LTE service will be available only when the customer (i) has subscribed to the applicable 4G LTE serviced plan, (ii) compatible handset or device supporting 4G LTE bandwidth is used and (iii) in the destinations where 4G LTE service infrastructure has been developed. 5G service will be available only when the customer (i) has subscribed to the applicable 5G serviced plan, (ii) compatible handset or device supporting 5G bandwidth is used and (iii) in the destinations where 5G service infrastructure has been developed.
11. 3HK reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks and their coverage) of Daily Charge Cap Service and Voice Pack and to suspend or terminate any part of the service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute.

Last update: 3 Apr 2024