Terms & Conditions:

1 Chinese Mainland & Macau 3-Day Pass (“3-Day Pass”) is applicable only to (1) 3HK postpaid customers who are qualified to subscribe roaming service; and (2) customers who use data roaming services in the designated destinations.

2 Upon activation of 3-Day Pass, the full Roaming & IDD service will be activated automatically at the same time. For details of Roaming and IDD service, please visit https://web.three.com.hk/roaming/coverage/index.html

3 When 3-Day Pass is effective, a confirmation message will be sent via SMS.

4 Each SIM card under Multi-SIM Plan needs to subscribe and use 3-Day Pass individually, and the Pass for the primary / secondary SIM cannot be shared.

5 3-Day Pass charge will be charged to your account with 3HK immediately upon successful activation. The Pass needs to be used within 30 days from the day of successful activation (“Valid Period”). The service and remaining day(s) will expire upon the lapse of the Valid Period. The charge is non-refundable.

6 Subject to Paragraph 5 above, customer can choose any 3 days within Valid Period to use this service. A "day" count starts upon first use of roaming data usage and the cut-off time is 23:59 (Hong Kong time) on the day of use.

7 Upon expiry of Valid Period of the 3-Day Pass, the full roaming & IDD function will remain activated until customer unsubscribes or deactivates the function. Data roaming usage will be charged at the rate of standard roaming tariffs (or, of the subscribed data roaming plans, where applicable).

8 Customers who would like to continue to use 3-Day Pass service have to activate again after the previous 3-Day Pass expires.

9 3-Day Pass roaming voice calls included receiving calls, outgoing calls to local and Hong Kong. Calling to other countries will be charged at standard roaming rates. Click here for coverage and charges.

10 In case that data usage incurred on non- 3-Day Pass destinations, Customer will be charged at the rate of its subscribed in 3HK applicable data service roaming plan; otherwise, Customer will be charged at the standard roaming charges. Click here for coverage and charges.

11 When customer has subscribed to more than one roaming service at the same time, or the monthly plan includes roaming data, the order of data usage deduction on the overlapped destinations can be referred to: https://web.three.com.hk/tnc/240926/roaming_data_deduction_order.pdf.

12 3-Day Pass does not cover SMS, Home Direct Line service and video call, usage incurred on all networks will be charged at standard roaming rate. Voice call usage incurred on non- 3-Day Pass networks will also be charged at standard roaming rate. Click here for coverage and charges.

13 3-Day Pass shall not be applicable to usage on Peer to Peer (“PTP”). If usage is incurred due to PTP including applications such as (but not limited to) BitTorrent, edonkey, flashget, foxy, ppstream, winmx, etc, or if there is any abusive or abnormal usage, 3HK shall have the right to forthwith terminate 3-Day Pass without prior notice. All commercial or illegal promotion activities via the use of 3-Day Pass shall be prohibited.

14 3-Day Pass shall not be applicable to aircraft roaming/maritime roaming/satellite roaming.

15 3-Day Pass only includes data transmission charges and does not include any other charges that might incur from using any other data service.

16 Usage of 3-Day Pass is subject to the coverage, system compatibility and other relevant conditions of the networks, which are subject to changes without prior notice.

17 4G LTE service will be available only when the customer (i) has subscribed to the applicable 4G LTE serviced plan, (ii) compatible handset or device supporting 4G LTE bandwidth is used and (iii) in the destinations where 4G LTE service infrastructure has been developed. 5G service will be available only when the customer (i) has subscribed to the applicable 5G serviced plan, (ii) compatible handset or device supporting 5G bandwidth is used and (iii) in the destinations where 5G service infrastructure has been developed.

18 3HK reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations coverage) of 3-Day Pass and to suspend or terminate any part of the service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute.

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