



Terms & Conditions

- 1 Customer is required to subscribe designated 5G Data Roam Like Home Monthly Plan and commit to 24 months contract. Admin fee of \$28 per month is also required. Upon subscription, Roaming & IDD service will be activated automatically and cannot be deactivated while still using The Service. Please visit www.three.com.hk/roaming for details of Roaming & IDD service.
- 2 The Service as well as its local and roaming data usage is applicable to the designated networks in Hong Kong, Mainland China and Macau. Meanwhile, other designated 3HK data roaming services are not applicable to these destinations.
- 3 (If applicable) When the Customer of the Service has also subscribed roaming data service including but not limited to “Roam-in-Command”, “GETAWAY Travel Service”, “Data Roaming Daily Pass” or “RoamLite Pass”, data usage of “Mainland China-HK-Macau Shared Data” will be consumed first when the Customer is within the location of Mainland China and Macau. For any inquiry about travel data service and data deduction details, customer may contact 3HK customer service.
- 4 An SMS alert will be sent to customer when data usage nearly reaches the limit of subscribed data services or used up entitled data respectively.
- 5 When the monthly data usage reaches the plan entitlement, Hong Kong local data service can continue with a maximum local data access speed of 1Mbps. If customers have applied Mainland China & Macau value-added data service, customers can continue to use it till end of current bill cycle. 3HK provides various Mainland & Macau data service to cater to customer needs. Click [here](#). When customers without a data roaming plan subscription use travel data, they will be charged according to Data Roaming Daily Charge Cap Service. This service incurs a daily charge regardless of the amount of data consumed during travel. Please [click here](#) for service details. Please [click here](#) for coverage details.
- 6 Wireless local data usage charge is applicable to mobile phone email application usage or access to Message Centre via mobile handset, access to sites other than the 3Service and wireless modem application.
- 7 Data usage information and record shown on different interfaces and message alerts may vary from real time usage. 3HK shall not be held liable for any matters arising from any failure in relation to the timing, cancellation, transmission or delivery during application for free or paid data.
- 8 The Service includes Hong Kong local minutes only, and does not cover roaming voice call, roaming SMS, Home Direct Line service and roaming video call.
- 9 At the end of the contract period, 3HK will charge at the prevailing rate if the customer continues to use the service.
- 10 Unless otherwise specified, The Offer cannot be used in conjunction with other special promotions or discounts.
- 11 Please visit <https://web.three.com.hk/servicecharges/thereaftercharges> for charging details of video call, SMS and voice thereafter service which maybe updated by us from time to time.
- 12 Prepayment of \$100 SIM card fee is required for SIM monthly fee and such prepayment will be refunded to the

- customer's mobile account for monthly service fee payment after having used The Service for 1 month.
- 13 In case of early termination of the Service during the contract period for whatsoever reasons, customer shall have to pay 3HK the designated liquidated damage (the sum of the monthly fee for the remaining unfulfilled contract period) as compensation.
 - 14 If usage is incurred due to tethering or PTP including applications such as (but not limited to) BitTorrent, edonkey, flashget, foxy, ppsstream, winmx, etc, or if there is any abusive or abnormal usage, 3HK shall have the right to forthwith terminate The Service without prior notice. All commercial or illegal promotion activities via the use of The Service shall be prohibited.
 - 15 All usage is subject to 3 Hong Kong Service Usage Policy and Fair Usage Policy.
 - 16 Usage of The Service is subject to roaming coverage, system compatibility and other relevant conditions of the designated networks, which are subject to change without prior notice.
 - 17 3HK reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks, their coverage, system compatibility and other relevant conditions of the designated networks) of The Service and to suspend or terminate any part of The Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute.
- All service contents and charges are subject to final decision of 3 Hong Kong. 3 Hong Kong reserves the right to change the contents and charges without prior notice.
 - The above offers are subject to our 3G, 4G LTE and 5G service terms and conditions, the aforesaid and other special terms and conditions.