



Terms & Conditions

1. Satellite Service ("the Service") and the related charges are only available to 3HK postpaid customer and customer is required to subscribe to "Basic Monthly Plan of the service" with a fixed contract period of 24 months ("Contract Period") and monthly fee of \$19 (2 mins Satellite Voice Call included).
2. Upon subscription of the Service, Roaming and IDD Service will be activated automatically and cannot be deactivated during the Service effective period. Please visit www.three.com.hk/roaming for details of Roaming and IDD Service.
3. Satellite Service covers Mainland China, Hong Kong, Macau, Taiwan, Japan, Korea, Philippines, Palau, Vietnam, Laos, Cambodia, Thailand, Malaysia, Singapore, Indonesia, Brunei, East Timor, Myanmar, Bangladesh, Bhutan, Nepal.
4. The Service is provided by China Telecom Global via Tian-Tong Satellite.
5. The Service supports outgoing and incoming voice call, and outgoing and incoming SMS only.
6. The monthly fee for this service is calculated on a monthly basis, which follows the applicable billing cycle for the relevant individual account. There is no pro rata fee for the first and last months of the subscription period for this service.
7. Customers of the service are required to dial with prefix +852 for making call to Hong Kong numbers in any of the service 's covered destinations while using the Service, and Satellite call charges apply. Customers of the services are required to dial with corresponding country code for making call to international destinations (eg, if customers make call to China, prefix of +86 is required) and Satellite call charges and IDD001 charges shall apply. (<https://web.three.com.hk/roaming/idd001/index.html>)
8. Customers of the service are required to add prefix +852 for sending SMS to Hong Kong numbers in any of the service 's covered destinations while using the Service, and Satellite SMS charges apply. Customers of the services are required to add corresponding country code for sending SMS to international destinations (eg, if customers send SMS to China, prefix of +86 is required) and Satellite SMS charges and international SMS charges shall apply. When Customers of the service make call or send SMS, their Hong Kong mobile numbers will be shown to the recipient. Satellite SMS charges will apply when customer send a SMS outside of Hong Kong.
9. Customers of the service can also receive call and SMS by their Hong Kong mobile numbers and Satellite call and Satellite SMS charges apply.
10. The Service is only available in designated mobile phone or devices which supports satellite function in Hong Kong.
11. When customers of the service turn on satellite function in their mobile phone, terrestrial mobile connectivity will be suspended until the satellite function is off.
12. The Satellite Service is subject to availability and may be affected by factors such as weather conditions and satellite signal strength.
13. Customer shall pay an early termination charge (equivalent to the original monthly services fees and any optional services multiplied by the number of months remaining of their respective Fixed Contract Period and Optional Service Fixed Contract Period) in case of early termination of mobile

service plan or relevant optional service (if applicable) during their respective Fixed Contract Period and Optional Service Fixed Contract Period for whatever reasons.

14. 3HK reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations coverage) of This Service and to suspend or terminate any part of the service at any time without prior notice. 3HK shall have the final decision in case of any dispute.