

## Terms and Conditions of "Exclusive Offer for American Express Cardmembers":

### Offer 1: Earning of HK\$100 Statement Credit

- The registration period commences on July 9, 2024 and ends on August 31, 2024, both dates inclusive ("Promotion Period"). Cardmember's Registered Card are eligible to redeem the offer between the redemption period of July 9, 2024 until October 31, 2024 to be eligible for the HK\$100 statement credit. Participation is limited to the first 10,000 Eligible Cards that are successfully registered.
- Cardmembers must successfully register an Eligible Card during the Promotion Period
  ("Registered Card"), then spend accumulative net amount of HK\$800 or more, by applying for
  monthly autopay service ("Spending Requirement") in-person at selected 3HK ("Participating
  Merchant") locations in Hong Kong ("Participating Locations") with the Registered Card during
  Promotion Period ("Eligible Transaction") to receive HK\$100 back in statement credit("Registered
  Card Offer").
- The Registered Card Offer is open to individuals who hold Basic and/or Supplementary American Express® Cards issued by American Express International, Inc. ("American Express") in Hong Kong ("Eligible Cards"), excluding American Express Corporate Cards and Cards bearing the American Express name, brand or logo issued by partners of American Express.
- During the Promotion Period, the Registered Card Offer is limited to 1-time credit, [capped at a total of HK\$100 statement credit per Registered Card.
- Only valid for customers who successfully applies for an autopay service. Excludes prepaid services and existing American Express Card auto paying customers.
- Excludes purchases made via the American Express Interest-Free Installment Program.
- Excludes transactions where Cardmembers do not spend by applying for a monthly autopay service on their Registered Card directly in-person at the Participating Locations. Offer valid at Hong Kong locations only. Excludes transactions made online.
- Supplementary Cards must be registered separately and spend cannot be combined amongst Cards to meet the Spending Requirement.
- Excludes transactions made through a third-party establishment or third-party payment processor.
- Un-posted/cancelled/refunded transactions and transactions that are found to be fraudulent or are eventually cancelled/refunded will be considered as ineligible transactions.
- Credit is not redeemable for cash or other payment form.
- Credit should appear on Cardmember's billing statement within 15 business days from Eligible Transaction but may take up to 90 days from the end of Promotion Period.
- Credit may not be applied to the Cardmember's account if the account has been suspended or cancelled and may be reversed if Eligible Transaction is returned or cancelled.
- Participating Merchant is solely responsible for all products, services, consultations and advice. American Express is not the provider of any of these products and/or services that are made available pursuant to the Registered Card Offer and makes no representation or warranty in relation to such products and/or services.
- In case of any enquiry related to this Registered Card Offer, please call the 24-hour enquiry hotline shown at the back of your Card or our customer service hotline at 2277 1010.
- In the event of any dispute arising from this Registered Card Offer, the decision of American Express and Participating Merchants shall be final.
- In the event of any inconsistency between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.
- American Express reserves the right to amend the Terms and Conditions, suspend or terminate the offers at any time without prior notice.

# Offer 2:

### A. Extra 33% Monthly Local Data

• Eligible Cardmember is required to subscribe to designated 5G monthly service plan with 24 months or above to enjoy the extra 33GB local data per month during the fixed contract period. Entitled monthly bonus data is calculated based on the monthly basic data entitlement and bonus data of the service plan (Value-added data pack is not included).

- SIM Plan subscription: Eligible Cardmember is required to subscribe to the designated 5G SIM / Multi-SIM monthly service plan subject to 24-month contract period or above. The Admin fee of HK\$28 per month is also required. Prepayment of HK\$100 SIM card fee (per SIM) is required for each SIM subscription and shall be refunded after one month from the date of SIM activation.
- Handset / Handset Voucher or Travel Voucher or FORTRESS Voucher Plan: Eligible Cardmember is required to subscribe to the designated handset monthly service plan with designated VAS package subject to a 24-month contract period or above with designated prepayment amount and admin fee of HK\$28 per month. The prepayment amount will be credited into Eligible Cardmember's mobile number service account by equal instalments during the fixed contract period. Monthly fee for the first month must be settled in advance successfully.
- Offer cannot be enjoyed in conjunction with other local bonus data offers (unless otherwise specified).

# B. Up to HK\$7,000 off Standalone 5G Handset Offer:

• Eligible Cardmember is required to subscribe to designated 5G monthly service plan with 24-month contract or above and pay for the admin fee of HK\$28 per month within the fixed contract period upon purchase of designated standalone handset. Each transaction can only enjoy the offer once. The Offer is applicable to designated handset models only and the handset models / color are available while stocks last.

## C. AirPods or Samsung accessories Add-on Offer:

• Eligible Cardmember is required to subscribe to designated 5G monthly service plan and purchase designated product at the same time and pay for designated amount per month (subject to models purchased) for 24-month fixed contract period. In case of early service or Add-on offer cancellation, Eligible Cardmember is required to pay an early termination charge equivalent to the monthly fees multiplied by the number of months remaining of the fixed contract period of the subscribed for service plan and the sum of remaining premium payment amount. The Offer is available while stocks last.

#### Terms and Conditions for "Offer 2":

- The promotion period of Offers is valid from July 9, 2024 until August 31, 2024 (the "Promotion Period"). All Single Net Transactions (based on transaction dates") must be conducted during the Promotion Period.
- 2. Payment must be settled in full with American Express® Cards issued in Hong Kong by American Express International, Inc. ("American Express") ("Eligible Cards", such holders, "Eligible Cardmembers"), unless otherwise specified below, in order to enjoy the Offer. American Express Cardmembers settling with the US Dollar Card, American Express Business Travel Account or Corporate Purchasing Card are not eligible to enjoy the Offer, and Cards bearing the American Express name, brand or logo issued by partners of American Express and all American Express Cards issued outside of Hong Kong are not eligible to enjoy the Offer.
- 3. The offers are only applicable to the designated outlets located in Hong Kong. Please contact the staff for details of the designated outlets.
- 4. A "Single Net Transaction" refers to the final amount of the Single Net Transaction after deduction of all applicable discounts, reductions and value of cash vouchers. Other transactions, including but not limited to purchase of cash vouchers, or unposted/cancelled/refunded/falsified/unauthorized transactions are excluded.
- 5. To be eligible for the offers, Eligible Cardmember is required to settle payment of eligible transactions and pay the monthly service fee and relevant charges as specified by 3 Hong Kong through autopay with Eligible Cards.
- 6. If an Eligible Cardmember fails to settle all relevant autopay payments with the Eligible Cards or terminates the contract/ the autopay service during the committed contract period, offers will be terminated and all the remaining rebates will be forfeited (if applicable). American Express reserves the right to debit from the Cardmember's account the equivalent amount of the offer(s) granted without prior notice.
- 7. Cardmembers' Eligible Card accounts must be valid and with good credit record during the Promotion Period and the fulfilment period in order to be eligible to receive the offers, otherwise American Express and / or 3 Hong Kong reserves the right to forfeit the offers without prior notice.
- Unless otherwise specified, the offers cannot be used in conjunction with other special promotions, discounts or promotional coupons, nor be transferred or exchanged for cash or other offers.
- 9. The Offers, irrespective of its form, including but not limited to bonus local data or designated discounts, are not redeemable for cash, exchangeable or transferable, and cannot be used in conjunction with other promotional offers unless otherwise specified.

- 10. The Offers is applicable to regular-priced items only and not applicable to fixed-priced, discounted, promotional, festive and items designated by 3 Hong Kong.
- 11. The price(s) of the handset and monthly service fee(s) listed in the Offers are for reference only. American Express and / or 3 Hong Kong reserves the right to change the product price(s), monthly service fee(s) and any applicable terms and conditions without prior notice.
- 12. Availability of the offers is subject to offer or service availability, account status checking and final acceptance by American Express and 3 Hong Kong at their absolute discretion. Photos, product specifications and prices are for reference only.
- 13. The Offers are governed by these Terms and Conditions and other terms and conditions stipulated by 3 Hong Kong. Please enquire with shop staff for details.
- 14. The Offers are available on a first-come-first-served basis, while stocks last. Any change of the Offers will be subject to the availability at the time of subscription.
- 15. All related product images, specification and product information are provided by manufacturer(s)/vender(s). For any enquiry, please contact respective manufacturer(s) or vendor(s) directly: www.three.com.hk/vendorcontact
- 16. 3 Hong Kong shall not be liable or give any guarantee as to the quality and availability of the products and/or service provided by vendor if applicable.
- 17. All offers are applicable to selected service plans and handset models. In case of any enquiry related to this Offer, please call the 24-hour enquiry hotline shown at the back of your Card or our 24-hour customer service hotline at 2277 1010. Please contact 3Shop staff, call 3Sales Hotline at 1033 or visit www.three.com.hk for details of 3Shop addresses, products, service plans, offers, terms and conditions.
- 18. 3HK is solely responsible for all products, services, consultations and advice offered to Cardmembers. American Express International, Inc. ("American Express") is not the provider of any of the products and/or services herein and makes no representation or warranty in relation to the same.
- 19. American Express shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss), or for personal injury which is suffered or sustained, as a result of taking or using any of the products/services, except for any liability which cannot be excluded by law.
- 20. American Express and 3HK reserve the right to alter, extend, or terminate the Offers and amend their terms and conditions at any time. In case of disputes, the decision of American Express and 3HK shall be final and binding.
- 21. In the event of any discrepancy between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.

## Other Terms and Conditions:

- 5G network experience may be affected due to various factors including but not limited to network setting/specification or coverage, the features or functionality of individual mobile device, transmission technology, network traffic and usage, speed of websites servers, service stability of other content providers, weather and other circumstantial factors (e.g. blockades such as buildings, mountains, tunnels) which may lead to radio interference.
- 2. Unless otherwise specified, the usage entitlement and fee of the monthly plan apply to local services only
- 3. All service contents and charges are subject to final decision of 3 Hong Kong. 3 Hong Kong reserves the right to change the contents and charges without prior notice.
- 4. The above Offers are also subject to (a) <u>3G, 4G LTE and 5G Service Terms and Conditions</u> and (b) <u>3HK Service Usage Policy and Fair Usage Policy</u>; and (c) the terms and conditions as set out in this document of 3 Hong Kong. Please contact 3Shop staff for any enquiry.
- 5. Hutchison Telephone Company Limited ("3 Hong Kong") reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks, their coverage, system compatibility and other relevant conditions of the designated networks) of The Service and to suspend or terminate any part of The Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3 Hong Kong. 3 Hong Kong shall have the final decision in case of any dispute.
- 6. If there is any discrepancy between the English and Chinese versions of these terms and conditions, the English version shall prevail.