



Terms & Conditions of “Mainland China & HK 1-Card-2-Number” (“This Service”)

1. This service is jointly provided by Hutchison Telephone Company Limited (“3HK”) and Mainland China United Network Communications Corporation Limited (“China Unicom”).
2. The Hong Kong mobile number is the primary number. The Mainland China mobile number is the secondary number.
3. When customer is located in Mainland China i) the secondary number* will be shown when making calls to any country. ii) the secondary number* will be shown when sending SMS to Mainland China phone numbers; while primary number* will be shown when sending SMS to phone numbers of countries other than Mainland China.

*Subject to the supporting service scope and coverage which can actually been provided by the relevant roaming partner of 3HK (including but not limited to China Unicom) at each of the roaming areas.

4. To be eligible to subscribe for this service, each customer will be required to subscribe for 3HK’s IDD service and roaming service at the same time, and agrees that in addition to the terms and conditions stated herein the customer agrees to the general terms and conditions together with the special terms and conditions for roaming service of 3HK (which terms and conditions shall be amended from time to time).
5. Customers who use data service in China will be charged based on their subscribed roaming service. For customer who did not subscribe to any roaming services, will be charged at standard roaming charges.
6. For SMS sending to 3HK customers, intra-SMS fees will be deducted from the relevant basic monthly plans, or (if necessary) the relevant customer will be required to pay surcharges for such intra-SMS. For SMS sending to non-3HK customers, such SMS will be subject to inter-operators’ or international surcharges.
7. Customer is required in Mainland China and connect to China Unicom’s mobile network in order to enjoy the special rates of this service. Standard roaming charges of 3HK will apply to customers who do not conform to this requirement.
8. The monthly fee for this service is calculated on a monthly basis, which follows the applicable billing cycle for the relevant individual. There is no pro rata fee for the first and last months of the subscription period for this service.
9. Unless otherwise stated above as special rates or charges for the “1-Card-2-Number” service, all other services will be subject to the charges under the basic monthly plan as subscribed by the relevant subscriber and/or the standard roaming charges of 3HK.
10. The secondary number is provided by China Unicom and is not available for mobile number porting. If a customer terminates this service, the customer is required to swap the special SIM for this service to a standard 3HK SIM in any designated 3Shop (whereupon the secondary number will not be available for the customer’s use anymore).
11. 3HK reserves the rights to amend the charges and terms and conditions (including but not limited to

designated destinations coverage) of This Service and to suspend or terminate any part of the service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute.

12. Should there be any question regarding the terms and conditions as stated above, please contact our 3Shop assistants or click 3iChat for enquiry.

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Hutchison Telecom
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A member of CK Hutchison Holdings
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