



BowtieGo Ear, Eye, Body Health-Check Plan Terms and Conditions

1. In order to use the Service, the Customer must read, understand and consent to (a) becoming a BowtieGo member and be bound by the membership terms and conditions of BowtieGo (“Bowtie Terms and Conditions”) and (b) agree to the terms and conditions for the Service (“Service Terms and Conditions”). The Bowtie Terms and Conditions and the Service Terms and Conditions may be updated from time to time and Customer may access the latest Bowtie Terms and Conditions and the Service Terms and Conditions at any time at <https://web.three.com.hk/vas/eareyebodhealthcheck/index-en.html> / <https://www.supreme.vip/home/vas/bodycheck/index-en.html> and <https://www.bowtiejphealth.com/en>.
2. Customer will receive an activation code from 3HK/ SUPREME via SMS or email upon entering into this Contract for the Services. Customer must apply to be a BowtieGo member and activate the Service via Bowtie’s designated website by inputting the activation code (which shall be valid for a period of 12 months) and their personal information. On and after the date the Customer’s activation has been accepted by BowtieGo (“Activation Date”), Customer may login to the Bowtie web portal to use the Service. The Service will be available for redemption from the Activation Date until the expiration of the Fixed Contract Period unless otherwise expressly stated otherwise (“Redemption Period”) and accordingly, the Customer acknowledges and agrees that the Redemption Period may therefore be shorter than the Fixed Contract Period.
3. The Body Check Plan is provided by Bowtie & JP Health and the Eyeware Allowance, Discounted Frames and Lenses, Eye Exam, Hearing Exam and Discounted Hearing Aids are provided by Optical 88 Limited, which are provided pursuant to the Service Terms and Conditions. Customer must consent to the Service Terms and Conditions before activating and using the Service.
4. During the Redemption Period, Customer is entitled to the following Services which will be provided in accordance with the instructions given by Bowtie & JP Health or Optical 88 Limited, as the case may be, from time to time:
 - (a) **Eyeware Allowance:** A one-off Eyewear Allowance which includes two options as follows:
 - (i) Option 1 - one pair of eyewear with a frame allowance of up to HK\$1,100 plus a lens allowance of either one pair of single vision lenses with an allowance of up to HK\$640 or one pair of progressive vision lenses with an allowance of up to HK\$1,200.
 - (j) Option 2 - an allowance of HK\$900 for contact lenses.

If the selling price of the chosen eyewear frames, lenses or contact lens is lower than the applicable Eyeware Allowance, the remaining balance of the Eyeware Allowance will be forfeited.
 - (b) **Discounted Frames and Lenses:** 20% discount for all purchases of eyeware frames and lenses and 10% discount on all purchases of contact lenses;
 - (c) **Eye Exam:** One eye exam valued not less than HK\$658 at designated Eye Exam Centres. The Eye Exam shall only be available for redemption three months after the Activation Date.



- (d) **Hearing Exam:** One hearing exam valued not less than HK\$460 at designated Hearing Exam Centre. The Hearing Exam shall only be available for redemption three months after the Activation Date.
- (e) **Discounted Hearing Aids:** A 10% discount for all purchases of designated hearing aids at designated Hearing Exam Centres.
- (f) **Body Check Plan:** One body check valued not less than HK\$1,280 at designated Clinics. The Body Check Plan shall only be available for redemption three months after the Activation Date.
5. Any unused Eyeware Allowance, Eye Exam, Hearing Exam and Body Check Plan will be forfeited upon termination or expiration of this Contract. The Discounted Frames and Lenses and Discounted Hearing Aids entitlements will also cease upon termination or expiration of this Contract.
6. The Service is only available for Customers who are (1) aged 4 or above for the Eye Exam, Eyeware Allowance and Discounted Frames and Lenses; (2) aged 18 or above for Hearing Exam and Discounted Hearing Aids; and (3) aged 14 or above for Body Check Plan. For Customers under the age of 18, their guardian's consent is required and it is recommended that their guardian or main carer attends the applicable exam. Please visit <https://web.three.com.hk/vas/eareyebodhealthcheck/index-en.html> / <https://www.supreme.vip/home/vas/bodycheck/index-en.html> and <https://www.bowtiejphealth.com/en> for details of the Bowtie Terms and Conditions and the Service Terms and Conditions.
7. 3HK/ SUPREME is not the supplier of the Service and makes no representation or guarantee as to the quality of the Service and is not responsible for any matter relating to the Service. Bowtie is responsible for all matters relating to the Service including providing the Services and for any issues or disputes that may arise in relation to the Service. Please email Bowtie at info@bowtiejphealth.com for any matters concerning the Service.
8. To terminate this Contract before the expiration of the Fixed Contract Period, Customer must contact 3Customer Service Hotline 1033/ SUPREME Hotline 31668866. Termination of this Contract shall become effective as from 3HK/ SUPREME's receipt of the termination notice from the Customer or Customer may continue to use the Service until the next payment due date of the monthly fee (as the case may be), and the monthly fee payable for such relevant month will not be refundable in whole or in part.
9. This Contract will be terminated immediately if the designated mobile service plan, if applicable, is terminated by the Customer or 3HK/ SUPREME for any reason.
10. If this Contract is terminated before the expiry of the Fixed Contract Period due to any reason, the Customer agrees to pay to 3HK/ SUPREME an early termination charge equivalent to the monthly service fees multiplied by the number of months remaining of the Fixed Contract Period of the Contract.
11. Customer authorizes 3HK/ SUPREME to charge the subscription fees for the Service as specified. Customer agrees to provide Customer information to 3HK/ SUPREME as set out in the 3HK/ SUPREME Customer Consent Form and for 3HK/ SUPREME to collect and use such information in accordance with 3HK/ SUPREME Privacy Policy and Personal Information Collection Statement (<http://www.three.com.hk/> or <http://www.supreme.vip/>) Customer information collected by Bowtie are subject to Bowtie's Privacy Policy and Personal Information Collection Statement <https://www.bowtie.com.hk/en>.



12. The Services are subject to the terms set out in this Contract, the Bowtie Terms and Conditions (<https://web.three.com.hk/vas/eareyebodhealthcheck/index-en.html>) / (<https://www.supreme.vip/home/vas/bodycheck/index-en.html>), the Service Terms and Conditions (<https://www.bowtiephealth.com/en>) and 3HK/ SUPREME Mobiles Communications Services Terms and Conditions (<http://www.three.com.hk/> or <http://www.supreme.vip/>). Bowtie has the sole discretion as to whether to accept the Customer as a BowtieGo member and to provide the Services to Customer.
13. These terms and conditions are governed by the laws of Hong Kong.
14. In case of any inconsistency between the Chinese and English versions of these terms and conditions, the English version will prevail.