

條款及細則：

1. 以上服務計劃只適用於特選企業客戶新上台及攜號轉台使用。
2. 客戶必須簽訂指定合約期並繳交\$28 行政費，若於合約期內提前終止服務或更改任何服務計劃（較高價值之服務計劃除外），客戶須繳付提前終止費用（視乎所選用之服務計劃而定），並所有剩餘之回贈將立刻取消，不作退還。
3. 服務計劃內包含之使用量只供該帳單月內使用，餘額不能累積至下一個帳單月並會於該帳單月完結時被取消。
4. 除非另有註明，服務計劃內包含之使用量只適用於本地使用。有關漫遊及國際收費詳情，請參閱 [www.three.com.hk](http://www.three.com.hk)。
5. 優惠受條款及細則約束，未能盡錄，請向客戶經理查詢。
6. 和記電話有限公司（“本公司”）有權隨時終止或更改此服務計劃、優惠及本條款及細則而不作另行通知。如有任何爭議，本公司保留最終決定權。

客戶必須選購指定 5G 寬頻月費連 IP 電話服務計劃、簽訂 30 個月合約並繳付每月\$28 行政費，\$222 為扣除合約期內指定月費回贈每月\$30 及於第 12 至 23 個月回贈每月\$56 (5G 寬頻服務原價\$198)，以及於第 12 至 22 個月回贈每月\$29 及於第 23 個月回贈\$33(IP 電話服務原價\$88)後之平均月費。合約期後將按月收取扣除回贈前之月費(或以當時月費為準)。如客戶於合約期後繼續使用此服務，本公司將按照當時同等服務計劃之月費收費。如提早終止服務或加購優惠，客戶須全數清繳相當於所選服務月費乘以尚餘固定合約期的款額。產品數量有限，售完即止。此服務只適用於指定路由器/裝置。當每月使用的流動數據用量超過該月服務計劃包含的 500GB 數據用量，數據服務仍可繼續使用，至相關截數日前可享用的最高數據下載速度及網絡資源可能因應網絡情況而分配較少而影響數據服務體驗。實際 5G 網路數據體驗可能因應本公司之 5G 網絡覆蓋及其它因素而受影響，包括但不限於網絡設定/規格或覆蓋、手機及路由器等裝置之個別性能或功能、傳輸技術、網絡流量及使用情況、網站伺服器速度、其他內容供應商的服務穩定性、天氣狀況及其他環境因素(如受大廈、山嶺、隧道等障礙物) 可能引致無線電干擾現象。如客戶於非指定登記住址範圍內(如適用)或/及於非指定裝置上使用本月費計劃服務，本公司保留隨時暫停或終止服務之任何部份而不作另行通知。此月費計劃之並不提供通話及漫遊服務，並只適用於配合指定路由器/裝置使用。於合約期內，客戶所加購或租用之 5G 路由器只適用於本公司 SIM 卡。於服務終止後，附帶服務計劃的所有優惠，權利和利益亦立即停止。有關「自動續約」安排(如適用)：如閣下同意「自動續約」，當服務計劃合約期屆滿前，本公司會以電郵或短訊向客戶發出續約通知。服務合約將會以相同之合約期和條款續約。合約之其他條款及細則 維持不變。閣下可在合約期滿前最少 30 天透過本公司客戶服務熱線或門市取消自動續約，否則合約會一直自動續約。本公司對於此自動續約安排有最終決定權。客戶須選用 5G 寬頻月費計劃時，一同租用指定 5G 路由器/裝置，並每月繳付指定金額(視乎所選型號)及簽訂指定合約期(視乎所選合約而定)。每個月費計劃可享指定 5G 路由器租用月費計劃(“此服務”)乙次。如提早終止服務或加購優惠，客戶須全數清繳相當於所選服務月費乘以尚餘固定合約期的款額。產品數量有限，售完即止。客戶經此計劃所租用之 5G 路由器為翻新機，並於指定銷售點限量提供。圖片只供參考，最終提供之 5G Router 型號均以實際到貨的為準。客戶須於此服務之合約期終止後 14 日內到指定銷售點退回所租用之 5G 路由器裝置連同完整包裝、配件及說明書，否則將視同客戶同意繼續使用此服務，本公司將按照當時同等服務計劃之月費繼續向客戶提供服務直至 5G 寬頻月費計劃合約完結日或您提出終止服務要求。

#### IP 電話服務

條款及細則請參考英文版本。

## Terms and conditions:

1. The fixed-line services are supported by Hong Kong Broadband Network Enterprise Solutions Limited (hereinafter referred to as "HKBNES").
2. Unless otherwise agreed in writing, Services will be activated by Hutchison Telephone Company Ltd (hereinafter referred to as "The Company") within 3-6 weeks upon receipt of all necessary information from Customer.
3. Customer agrees that the Services will be charged at the List Price on a month-to-month basis after the expiration of the MCP. Any device(s)/premium(s)/coupon(s) associated with the initial installation will not be re-issued. If Customer does not wish to use any of the Services, Customer must give 30 days' prior written notice (by using the prescribed form from The Company) to The Company to terminate the Services. MCP is specified in the Order Confirmation or Tariffs. If MCP is not specified in the Order Confirmation or Tariffs, the MCP is 3 months. If any of the Services are terminated before the expiration of the MCP, Customer shall pay the aggregate prevailing charges of the Services for the remaining term of the MCP. Monthly charge will remain unchanged during the MCP.
4. Customer authorizes The Company to amend, update or complete the information in the Notice of Service Disconnection related to the Order Confirmation on its behalf whenever necessary and take such action as The Company considers necessary to facilitate the disconnection of services by Customer's existing service provider and the porting of telephone numbers from Customer's existing service provider to The Company. Customer agrees that the existing service provider will not be liable to Customer for any losses or damages suffered or incurred by Customer arising from the number porting arrangement.
5. Customer acknowledges that The Company may impose, and Customer shall pay on demand, (a) additional charges as per the applicable Tariff published at any time if any of the fixed lines subscribed are used for special application; (b) additional charges incurred by The Company due to regulatory changes or changes in interconnection charges between The Company and other service provider(s); and (c) cancellation charge for cancellation of order before service activation which will be the higher of the applicable installation charge (regardless of whether it is waived or not) or amount of loss or damage suffered by The Company as a result of the cancellation.
6. Services shall only be made available to the installation address as stated in the Order Confirmation. The Company may refuse to relocate the Services to any other address or charge Customer a relocation charge as specified by The Company.
7. Customer acknowledges that the Contact Person specified in the Order Confirmation shall be its authorized representative and The Company, its agents and/or contractors may take instructions directly from Contact Person on any matters relating to the Order Confirmation including configuration of equipment, function or feature setting of the equipment and service provisioning.
8. Provision of Services is subject to The Company gaining access to the building and Customer's premises to install the necessary facilities including equipment and wiring and in some situation access to the use of any in-situ wires in Customer's building or premises. Customer shall facilitate such access including: (a) liaising with the relevant building management office or building owner, data centre operator or relevant authority, and settling cross connection charge or any surcharges that may be imposed (one-off and monthly recurring); and (b) where internal wiring work is required, to remove and reinstate any interior furnishings that may be affected; provide necessary tools such as construction platform and seeking permission to drill holes. The Company may cancel the Order Confirmation without any liability to Customer if access is denied or necessary arrangement(s) are not made, or it is not technically or commercially feasible to install the required facilities to provide the Services.
9. For Business Broadband / Fibre Business Broadband / Direct Fibre Internet Services: the access speed is measured and quoted in unit of Megabit per second (Mbps) or Gigabit per second (Gbps). The actual throughput for each circuit will be affected by usage levels, network configuration, coverage and extraneous factors. The Company may take such action as it sees fit to ensure that the throughput does not exceed the subscribed limits.
10. Customer acknowledges that voice communication services provided by The Company must not be used by lifeline user or connected to lifeline devices.
11. Customer acknowledges that The Company will not be able to ascertain and to provide the geographical location of the caller to the emergency service authorities for emergency call made via voice communication services provided by The Company. Customer must advise its geographical location to emergency service authorities during

emergency call. Customer will indemnify and hold harmless The Company or its officers or agents against any liability, claim, loss, damage or expense arising from any event of emergency call from these services.

12. Upon service termination, The Company will arrange to collect the equipment(s) installed at Customer's premises. Customer will pay The Company charges if the equipment(s) is not returned in good condition.
13. Customer are required to return the designated IP Phone equipment with full packing, accessories and user guide within 14 days of the Service contract expiry date to selected point of sales. Otherwise, the Service will continue to be provided at the original Service fee (or at prevailing Service fee) per month till IP Phone Plan contract expiry or customers terminate the Service. Cost of non-return or lost of IP Phone equipment will be charged (i) IP Phone: Polycom VVX 311L HK\$1,110 (ii) Switch: GS308 8 PORT 10/100 SWITCH HK\$240 (if applicable).