



ALO Parent Education APP Terms and Conditions

1. ALO Parent Education APP (“Service”) is a digital parent education platform providing multimedia content based on the Curriculum Framework on Parent Education of the Education Bureau. Upon successful application of the Service, customer will receive activation guide of the Services by SMS. Customer may download the software application of ALO Parent Education APP (“ALO App”) from Google Play or App Store to use the Service upon activation.
2. The Service is only applicable to the 3G, 4G LTE and 5G mobile service customers of 3HK/SUPREME, not applicable to prepaid SIM customers.
3. The Service is chargeable for fixed monthly service fees. Even if the actual usage of the Service is less than a month, the applicable monthly fee will still payable by the customer in full and not refundable on a pro-rata basis. Once subscription to the Service is confirmed by customer, the monthly fee will be automatically charged on a monthly basis.
4. If customer downloads the ALO App through data network, the relevant data transfer fee will be charged by 3HK/SUPREME unless otherwise specified. If customer downloads the ALO App and use the Service overseas, separate data roaming fee may be chargeable.
5. 3HK/SUPREME will not be liable for any any extra fee or loss incurred or suffered by customer for his application or subscription to the Service through any other channel after having subscribed for the Service through 3HK/SUPREME.
6. The Service will automatically continue to be provided at \$69 monthly service fees upon expiration of the fixed contract period unless customer gives termination notice to 3HK/SUPREME or otherwise specified. To terminate the Service, Customer must contact 3HK Customer Service Hotline 1033 / SUPREME Hotline 3166 8866 not less than seven days before the then current statement cutoff date of the Service. Termination of the Service shall forthwith become effective as from 3HK’s/ SUPREME’s receipt of the termination notice from the customer or customer may continue to use the Service for the period within which monthly service fee is paid (as the case may be) while the service fee paid for such relevant month will not be refundable at all on any pro-rata basis.
7. The Service cannot be changed to any other type of value-added service within the fixed contract term. If customer within the fixed contract period of the Service, (i) terminates the Service; or (ii) terminates the mobile service contract with 3HK / SUPREME for whatever reason, customer agrees to pay to 3HK/SUPREME an early termination charge equivalent to the monthly fees multiplied by the number of months remaining of the fixed contract period of the Service.

8. The content of the Service is provided by a third party supplier, namely Alo Global Limited. The content of the Service may change without any prior notice. 3HK/SUPREME shall not be responsible for any liability incurred from or in connection with the content, the downloading of the ALO App and/or use of the Service (including but not limited to the accuracy of the information provided by the third party supplier, and any fees, expenses, losses and damages incurred from or caused by the downloading of the ALO App and/or use of the Service by the customer or any other person). 3HK/SUPREME shall have the final decision on any dispute in respect of the Service.
9. Customer who successfully subscribed to and activated the Service is subject to the terms and conditions relating to the Service stated herein, and the following terms and conditions (1) 3HK's Mobile Communications Services Terms and Conditions (<http://www.three.com.hk/>) → Terms & Policies → Mobile Communications Services Terms and Conditions or (2) SUPREME's Terms and Conditions (<http://www.supreme.vip/>) → Terms & Conditions) (as the case may be). In case of any conflict between the terms and conditions of the Service as specified herein and the Service Terms and Conditions of 3HK / SUPREME, the former will prevail.
10. Upon signing of this service agreement, customer confirms that he understands and agrees to (i) the terms and conditions of the Service as set out in this service agreement and (ii) the ALO Global Service Terms and Conditions (<https://alo-global.com/teamsCondition/>) and privacy policy (<https://alo-global.com/privacy/>) of ALO Global Limited. ALO Global Limited has the right to amend the terms under this paragraph 10.(i) and (ii) as aforesaid at any time without prior notice. ALO Global Limited will have the right of final decision in case of any dispute.
11. Customer gives consent for 3HK/SUPREME to provide his mobile number to the service provider for service activation and provision.
12. The information and data that the customer stored in the system of service provider will be erased if the Service is terminated for any reason.
13. 3HK/ SUPREME reserve the right to amend or cancel the Service, relevant offers, service contents, terms and conditions at any time without prior notice. 3HK/ SUPREME will have the right of final decision in case of any dispute.
14. In case of any inconsistency between the Chinese and English versions of these terms and conditions, the English version will prevail.
15. Terms and conditions of the Service are governed by the laws of Hong Kong.

