



10x MoneyBack Rewards and Upgrade to Unlimited Data Plan

Terms and conditions:

- Customers are required to subscribe to the designated \$198 5G Broadband Monthly Plan and rent the selected 5G Router (\$38 per month), commit to a 30 / 48-month contract and pay for the admin fee of \$28 per month to enjoy a waiver of the \$28 admin fee, a monthly fee rebate of \$30 per month, and an extra \$38 monthly rebate for the 5G Router rental monthly plan for selected 5G Wi-Fi 6 Router during the contract period (applicable to the "\$168 5G Broadband Monthly Plan"). By committing to a 30 / 48-month contract, a total of 800 Basic MoneyBack Points and a total of 30,000 (for a 30-month contract) / 40,000 (48-month contract) extra MoneyBack Points will be credited to the customer's account within the contract period after the service is activated. The monthly fee will be charged at the original or prevailing plan fee after contract expires. Extra Money Back Points will not apply to the renewal of contract term. Customers are required to pay an early termination charge equivalent to the monthly fees multiplied by the number of months remaining in the fixed contract period of the subscribed service plan.

2. **10X MoneyBack Points rewards**

- Customers are required to subscribe to the designated 5G Broadband Monthly Plan, commit to a minimum 30-month contract and redeem ONE selected "50% off Points" product instantly with the "Extra MoneyBack Points". Each 5G Broadband Monthly Plan and account can enjoy this offer only once. Extra Money Back Points will not apply to the renewal of contract term.

Basic MoneyBack Points	10X MoneyBack Points	Extra MoneyBack Points
800	8,000	7,200

- On the date of 5G Broadband Monthly Plan subscription, customers are required to redeem ONE selected "50% off Points" product instantly with the "Extra MoneyBack Points":

Product applicable to the \$168 5G Broadband Monthly Plan with a 30-month contract

Product	Value [^]	Original Points	50% off Points	Basic Points + Remaining Points
Upgrade to unlimited data plan (30-month Contract Plan)	\$900	45,000	22,500	15,500 (800+14,700)

Product applicable to the \$168 5G Broadband Monthly Plan with a 48-month contract

Product	Value [^]	Original Points	50% off Points	Basic Points + Remaining Points
Upgrade to unlimited data plan (48-month Contract Plan)	\$1,440	72,000	36,000	12,000 (800+11,200)

[^] The values of \$900 / \$1,440 represent the price difference between upgrading from the Infinite 5G Broadband Data Plan with a monthly fee of \$168 to the Unlimited 5G Broadband Data Plan with a monthly fee of \$198 for a total contract period of 30 / 48 months.

- New customers are required to successfully link their relevant MoneyBack accounts ("MB App Account") to their 3HK mobile number account or service number within 30 days of service activation via the Company Platform ("3HK App") to collect the remaining MoneyBack Points ("Remaining Points").



- IV. All uncollected MoneyBack Points will be forfeited if the customer fails to link his / her MoneyBack App Account to the 3HK mobile number account or service number within the designated period. These points will not be reissued or granted an extension of validity. The equivalent value of the redeemed products as a handling fee will be charged to the customer's billing account in the third instalment during the contract period. (For example: If a customer has redeemed "Upgrade to unlimited data plan (30 / 48-month contract plan)" and fails to link his / her MoneyBack App account to the 3HK mobile number account or service number within the specified period, a handling fee of \$900 (30-months contract plan) / \$1,440 (48-month contract plan) will be charged.)
- V. Each 3HK mobile number account or service number can only be linked to one MoneyBack App account and vice versa. The MoneyBack App account must be registered with the same mobile phone number or service number as the 3HK 5G Broadband Monthly Plan.
- VI. Designated MoneyBack Points will be allocated to the customer's mobile number account as follows:
- Basic Points (800 Points)
- a. First allocation: The customer will be notified via SMS within 10 days after the activation of 3HK service. The 500 MoneyBack Points must be collected via the Company Platform within 30 days of receiving the SMS (details are provided in the SMS content).
- b. Second allocation: The remaining 300 MoneyBack Points will be allocated to the customer's 5G Broadband account by instalments (rounded down to nearest integer) during the contract period. Any odd Points (if applicable) will be allocated in the last instalment. Designated MoneyBack Points must be collected via the Company Platform within 30 days of the monthly bill date.
- Remaining Points of this offer
- a. The remaining MoneyBack Points will be allocated to the customer's mobile number account within three months after the activation of the 5G Broadband service. Designated MoneyBack Points are required to be collected via the Company Platform within 30 days of receiving the SMS or email notification (details are provided in the notification content).
- VII. The redeemed "Upgrade to unlimited data plan" will be effective within 6 hours. Customer can enjoy full-speed unlimited data entitlement during the redeemed contract period. If the customer cancels/terminates the 5G \$168 Broadband Monthly Plan under any conditions, the "Upgrade to unlimited data plan" will also be forfeited.
- VIII. The redeemed "Upgrade to unlimited data plan" will be effective within six hours. The customer can enjoy full-speed unlimited data entitlement during the contract period. If the customer cancels / terminates the \$168 5G Broadband Monthly Plan under any conditions, the "Upgrade to unlimited data plan" will also be forfeited. The offer will not apply to the renewal of contract term.
- 3. 5G Broadband Monthly Plan**
- I. The 5G Broadband Monthly Plan is only applicable to designated devices. The actual 5G network data experience may be affected due to the 5G coverage of 3HK and other factors including but not limited to network setting / specification or coverage, the features or functionality of individual mobile device and router, transmission technology, network traffic and usage, speed of website servers, service stability of other content providers, weather and other circumstantial factors (e.g. blockades such as buildings, mountains, tunnels) which may lead to radio interference. Hutchison Telephone Company Limited ("3HK") reserves the right to terminate the service if this monthly plan service is not used at the designated registration residential address (if applicable) or / and with the designated device. Voice and roaming services are not applicable to the 5G Broadband Monthly Plan and must be used with designated routers / devices. The add-on or rented 5G Router can only be used with the 3HK SIM card during the contract period.



- II. The “Upgrade to unlimited data plan” is only applicable within the specified contract period. If the customer continues to use the service after the specified contract period, once the data usage reaches the 500GB data entitlement of the monthly service plan, data service will continue subject to the maximum download speed of the 5G network but less network resources will be allocated according to network conditions which may affect the data service experience until the cut-off date of the relevant bill cycle.
- III. Customers will enjoy a seven-day cooling off period for new subscription. A liquidated damage fee is not required if the customer terminates the service within the cooling off period. Customers have to contact the designated customer service hotline (3166 8711; Service hours: 10:00-22:00, Monday to Sunday) for arrangement, while the prepayment of \$100 per SIM card fee will not be refunded. Customers shall return the designated router / hardware with full packing, accessories, a user guide and a blank warranty card within seven days. The designated router / hardware to be returned should not be damaged, scratched, defaced or contain any trace of water damage. If the customer fails to return the designated router / hardware with the above conditions, they shall pay a designated liquidated damage fee of the designated router/ hardware to 3HK (if applicable; the designated liquidated damage fee amount is subject to the router/ hardware model). Upon such termination, all offers, rights and benefits incidental to the Service Plan subscribed by the customer shall cease immediately.
- IV. Automatic Contract Renewal Arrangement (if applicable): If you agree to the “automatic contract renewal arrangement” before the service plan contract expires, 3HK will send a renewal notice to the customer via email or SMS. The service plan will automatically renew for the same contract period and rate under the same terms and conditions upon expiry of your fixed term contract, unless you notify us at least 30 days before the expiry of your existing or any of the renewed term of the contract via the customer service hotline or 3HK Shops to cancel the auto contract renewal arrangement. This automatic contract renewal arrangement shall be subject to the final and absolute discretion of 3HK.

4. 5G Router Rental Monthly Plan

5G Router Rental Service:

- All 5G Routers are refurbished units, and supplies are limited in selected point of sales. Router photo is for reference only. The final router model is subject to the availability.
- Customer shall return the router with full packing, accessories and user guide within 14 days of the service contract expiry date/ service cancellation date to designated 3Shops, otherwise the designated liquidated damage fee would be charged (designated liquidated damage fee amount is subject to the router model, please refer to the Sales & Service Agreement and related registration form for details). If the Service is terminated before the expiry of the contract period for the Service, the customer shall return the designated router with full packing, accessories, user guide and blank warranty card on the same day and 3HK shall charge the customer early termination charges, which are the sum of the monthly fees for the Service for the remaining unexpired Service contract period. Otherwise, the Service will continue to be provided at the original Service fee (or at prevailing Service fee) per month upon expiry of the Service contract period till 5G Broadband Plan contract expiry.
- The rented router could be inspected at selected points of sale if the router malfunctions within the contract period of service. If 3HK confirms that the malfunction is a technical or functional failure, a free replacement of the rented router with another refurbished router of the same model will be arranged. In case of the same router model is out of stock, 3HK reserves the right to replace the rented router with another refurbished router model without prior notice. The customer must present the original or a photocopy of the sales receipt or service contract of the router for a warranty service request. The customer shall back up the data stored in the router (if any) as such data may be erased during inspection. 3HK will not be liable for any loss or damage arising from the inspection or warranty services.
- The above service is subject to other terms and conditions. Please refer to the Sales & Service Agreement and related registration form for details.



General Terms and Conditions:

1. Only members of the MoneyBack Programme (“MoneyBack Members”) (operated by A.S. Watson MoneyBack (HK) Limited (“MB”)) are entitled to the offers.
2. The earning and redemption of MoneyBack Points are subject to the terms and conditions for MoneyBack Programme (please refer to www.moneyback.com.hk for further details).
3. The offers cannot be transferred, redeemed or exchanged for cash or other products.
4. Unless otherwise specified, the offers cannot be used in conjunction with any other discounts or promotional offers (including other MoneyBack Points promotional offers).
5. Prepayment of \$100 per SIM card fee is required for SIM subscription and shall be refunded to the account for monthly fee deduction after being used for one month.
6. The offer cannot be used in conjunction with 4.5G Infinity Data Pack.
7. Please visit <https://web.three.com.hk/servicecharges/thereaftercharges> for charging details of thereafter service which may be updated by 3HK from time to time.
8. In case of early termination of service plan or value-added service plan (if applicable) during the contract period for whatsoever reasons, a liquidated damage fee will be charged by 3HK.
9. An SMS alert will be sent to the customer when data usage nearly reaches the limit of the subscribed data services. Once the top-up data has been purchased, the related payment will not be refunded. Any unused data usage cannot be carried forward to the next billing month.
10. For minimal data usage triggered by handset applications during the period of suspension of local data usage, or unbilled data usage due to cut-off time difference or delay, they will be deducted upon top-up of additional data during that billing month.
11. Data usage information and records shown on different interfaces and message alerts may vary from real-time usage. Our company shall not be held liable for any matters arising from any failure in relation to the timing, cancellation, transmission or delivery during the application for free or paid data. Please refer to the next bill for actual usage and charges.
12. Stock is limited, subject to availability. Product values, advertisement and photos showing on screens are for reference only. All related product images and information are provided by manufacturer(s) / vendor(s). The real object should be considered final. For enquiries, please contact respective manufacturer(s)/ vendor(s) directly. For contact information, please click www.three.com.hk/vendorcontact. Our company makes no responsibility or guarantee as to the quality and availability of the products and/ or service provided by vendors. 3HK reserves the right to substitute another router of equal or greater value.
13. All usage is subject to 3HK Service Usage Policy and Fair Usage Policy.
14. Unless otherwise specified, the usage entitlement and fee of the monthly plan apply to local services only.
15. 5G network is applicable to designated mobile device models only.
16. All 3HK service contents and charges are subject to final decision of 3HK. 3HK reserves the right to change the service contents and charges at any time without prior notice.
17. The above offers are subject to [3G, 4G LTE and 5G Service Terms and Conditions](#) of 3HK, as well as the abovementioned Special and General Terms and Conditions relating to the Offers. For further details, please contact our staff, call our Customer Service Hotline 1033 or visit 3HK website www.three.com.hk.
18. Hutchison Telephone Company Limited (“3HK”) and MB reserve the rights to amend, suspend or terminate the content, terms and conditions of the Offers at any time without further notice. 3HK and MB will have the right of final decision in case of any dispute.
19. Hutchison Telephone Company Limited (“3HK”) reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks, their coverage, system compatibility and other relevant conditions of the designated networks) of The Service and to suspend or terminate any part of The Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute.