Terms & Conditions

1. Chinese Mainland & Macau 3-Day Pass (Data) (“This Service”) and the related data roaming charges ("Service Fee") are applicable only to 3HK postpaid, personal account customers. Upon subscription of This Service, Roaming and IDD service will be subscribed and activated. For details of Roaming and IDD service, please visit www.three.com.hk/roaming .
2. SMS confirmation will be sent upon successful activation of This Service. Whenever customer arrives any designated destination of This Service and use roaming data, the This Service will be effective automatically and customer will be charged with the relevant service fee. Please note that the This Service will be cancelled if it is not used within 30 days of successful subscription.
3. After successful activation of This Service, Service Fee will be charged for a usage period of 3 consecutive days (“Usage Period”) upon first use of relevant data roaming service of This Service (“First Usage”). Usage Period will commence upon First Usage on the first day of such period until 23:59 (Hong Kong time) on that day, and will expire on the 3rd day at 23:59 (Hong Kong time). After the expiry of the usage period, you will be automatically reverted to the data roaming plan (if any) or standard roaming service (including but not limited to speed, charges, service content) that you have applied for before using This Service.
4. Within the Usage Period of This Service, the network speed will be subject to the network coverage and system compatibility of the designated network service providers in the destinations while the This Service is in use as well as other relevant factors which may be subject to change from time to time. When the data roaming usage reaches the data allowance, the data speed will be adjusted to not higher than 128kbps, customers may continue to use the data roaming service until expiry of the Usage Period.
5. When the data roaming usage reaches the data allowance, an SMS notification will be sent to the customer. Customer may reply to the SMS to purchase extra travel data, and use within the usage period of this service. The top-up data charge is：$40 / 1GB. The data speed will be adjusted to not higher than 128kbps when the data roaming usage reaches the cap, customers may continue to use the data roaming service until expiry of the usage period.
6. When customer has subscribed to more than one roaming service at the same time, or the monthly plan includes roaming data, the order of data usage deduction on the overlapped destinations can be referred to: https://web.three.com.hk/tnc/240926/roaming_data_deduction_order.pdf.
7. If customer unsubscribes to This Service, data roaming service (including but not limit to speed, charges, service contents) will be restored to the data roaming plan currently subscribed for by the customer prior to usage of the This Service (if any), or the standard roaming service, any remaining data entitlement and Usage Period will be forfeited immediately without any compensation. Please login to My Account via https://www.three.com.hk/en or My3 App to obtain details of the current subscribed-for roaming service plan (if any).
8. This Service only includes data transmission charges. Voice call, SMS, video call and other extra service usage will be charged at the standard roaming rate (please click here for details).

9. Usage of This Service is subject to the coverage, system compatibility and other relevant conditions of the designated networks, which are subject to changes without prior notice.
10. This Service shall not be applicable to usage on Peer to Peer ("PTP"). If usage is incurred from or by PTP including applications such as (but not limited to) BitTorrent, edonkey, flashget, foxy, ppstream, winmx, etc, or if there is any abusive or abnormal usage, 3HK shall have the right to forthwith terminate This Service without prior notice. All commercial or illegal promotion activities via the use of This Service shall be prohibited.
11. This Service shall not be applicable to aircraft roaming/maritime roaming/satellite roaming.
12. 3HK reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks and their coverage) of This Service and to suspend or terminate any part of This Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute.