



Terms and Conditions

1. This service is only applicable to subscribers of the designated 5G SIM Monthly Plan and must be activated on the same day as the monthly plan subscription, with same contract commitment period.
2. Roaming and IDD services will be activated automatically upon subscription of this Service and cannot be deactivated while this Service is in use. For Roaming & IDD service details please visit: <https://web.three.com.hk/roaming>.
3. The service is an upgrade from Mainland China/ Macau roaming data to Asia Pacific roaming data, for details of the coverage of Asia Pacific region, please visit <https://bit.ly/4bNPDZF> and click "Coverage" -> Asia Pacific.
4. Asia Pacific data monthly fee is \$28/\$38/\$68/\$98/\$128 is net monthly fee after deducting \$20 monthly fee rebate (original monthly fee at \$48/\$58/\$88/\$118/\$148) and monthly fee rebate will be credited to customer's billing account during contract period.
5. The monthly Asia Pacific data will be suspended after the contract period. If the contract is terminated before the expiry of the contract period for any reason, the customer agrees to pay to 3HK an early termination charge equivalent to the monthly service multiplied by the number of months remaining of the contract period.
6. The Service is chargeable for fixed monthly service fees. Even if actual usage period of the Service is less than a month, the applicable monthly service fee will still be payable by the customer in full and not refundable at all on any pro-rata basis. Once subscription for the Service is confirmed by customer, the monthly fee will be automatically charged on a monthly basis.
7. When the Asia Pacific data roaming usage reaches the designated volume, an SMS notification will be sent to the customer. Customer may reply to the SMS to purchase extra Asia Pacific travel data.
8. This roaming data usage is applicable to the designated networks in Asia Pacific only. Roaming voice call, roaming SMS, Home Direct Line service and roaming video call are not included. Meanwhile, other 3HK data roaming plan are not applicable to these destinations. Related roaming usage is subject to roaming coverage, system compatibility and other relevant conditions of the designated networks, which are subject to change without prior notice. Other extra service usage will be charged at the standard roaming rate (please click [here](#) for details).
9. When customer has subscribed to more than one roaming service at the same time, or the monthly plan includes roaming data, the order of data usage deduction on the overlapped destinations can be referred to: https://web.three.com.hk/tnc/240926/roaming_data_deduction_order.pdf.
10. Upon expiry of the contract of This Service, data roaming service in designated destination (including but not limit to speed, charges, service contents) will be restored to the data roaming plan currently subscribed for by the customer prior to usage of This Service (if any), or the standard roaming service. Please login to My Account via <https://www.three.com.hk/en> or My3 App to obtain details of the current subscribed roaming service plan (if any).

11. This Service shall not be applicable to usage on Peer to Peer ("PTP"). If usage is incurred from or by PTP including applications such as (but not limited to) BitTorrent, edonkey, flashget, foxy, ppstream, winmx, etc, or if there is any abusive or abnormal usage, 3HK shall have the right to forthwith terminate This Service without prior notice. All commercial or illegal promotion activities via the use of This Service shall be prohibited.
12. 3HK reserves the rights to amend the charges of "Upgrading to Asia Pacific Data Services", contents, terms and conditions (including but not limited to designated destinations and designated networks and their coverage) of the Service and to suspend or terminate any part of the Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute.
13. Should there be any inconsistencies between the Chinese and English versions of these terms and conditions, the English version shall prevail.

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