

# 5G SIM Monthly Plan Terms and Conditions:

\$124 SIM Monthly Plan fee rebate - monthly fee rebate will be credited to customer's billing account by 1. instalments during contract period. Monthly fee will be charged at the original plan fee (or at prevailing plan fee) after contract expired. If customer terminates the contract for any reason before the contract period expires, need to pay an early termination fee equivalent to the monthly fee multiplied by the remaining number of months in the contract period.

### Subscribe with New Number

- Monthly fee \$124 (12 months contract) is net monthly fee after deducting basic \$40 monthly fee rebate and extra \$64 monthly fee rebate (original monthly fee at \$228), pay for the admin fee of \$28 per month.
- Average monthly fee \$114 (24 months contract + extra 2 months) is net monthly fee after deducting basic \$40 monthly fee rebate and extra \$74 monthly fee rebate (original monthly fee at \$228), pay for the admin fee of \$28 per month.

### Port-in

- Monthly fee \$124 (12 months contract) is net monthly fee after deducting basic \$40 monthly fee rebate and extra \$64 monthly fee rebate (original monthly fee at \$228), pay for the admin fee of \$28 per month.
- Average monthly fee \$116 (30 months contract + extra 2 months) is net monthly fee after deducting basic \$40 monthly fee rebate and extra \$72 monthly fee rebate (original monthly fee at \$228), the admin fee of \$28 per month is waived.
- \$148 SIM Monthly Plan fee rebate monthly fee rebate will be credited to customer's billing account by 2. instalments during contract period. Monthly fee will be charged at the original plan fee (or at prevailing plan fee) after contract expired. If customer terminates the contract for any reason before the contract period expires, need to pay an early termination fee equivalent to the monthly fee multiplied by the remaining number of months in the contract period.

## Subscribe with New Number

- Monthly fee \$148 (12 months contract) is net monthly fee after deducting basic \$80 monthly fee rebate (original monthly fee at \$228), pay for the admin fee of \$28 per month.
- Average monthly fee \$137 (24 months contract + extra 2 months) is net monthly fee after deducting basic \$80 monthly fee rebate and extra \$11 monthly fee rebate (original monthly fee at \$228), pay for the admin fee of \$28 per month.

## Port-in

- Monthly fee \$148 (12 months contract) is net monthly fee after deducting basic \$80 monthly fee rebate (original monthly fee at \$228), pay for the admin fee of \$28 per month.
- Average monthly fee \$137 (24 months contract + extra 2 months) is net monthly fee after deducting basic \$80 monthly fee rebate and extra \$11 monthly fee rebate (original monthly fee at \$228), the admin fee of \$28 per month is waived.





3. \$188 SIM Monthly Plan fee rebate - monthly fee rebate will be credited to customer's billing account by instalments during contract period. Monthly fee will be charged at the original plan fee (or at prevailing plan fee) after contract expired. If customer terminates the contract for any reason before the contract period expires, need to pay an early termination fee equivalent to the monthly fee multiplied by the remaining number of months in the contract period.

# Subscribe with New Number

- Monthly fee \$188 (12 months contract) is net monthly fee after deducting basic \$40 monthly fee rebate (original monthly fee at \$228), pay for the admin fee of \$28 per month.
- Average monthly fee \$167 (24 months contract + extra 3 months) is net monthly fee after deducting basic
  \$40 monthly fee rebate and extra \$21 monthly fee rebate (original monthly fee at \$228), pay for the admin fee of \$28 per month.

# <u>Port-in</u>

- Monthly fee \$188 (12 months contract) is net monthly fee after deducting basic \$40 monthly fee rebate (original monthly fee at \$228), pay for the admin fee of \$28 per month.
- Average monthly fee \$161 (24 months contract + extra 4 months) is net monthly fee after deducting basic
  \$40 monthly fee rebate and extra \$27 monthly fee rebate (original monthly fee at \$228), the admin fee of
  \$28 per month is waived.
- Applicable to contract commitment of 24/30 months (Plan \$124)/24 months (Plan \$148), can enjoy an extra 2month service for free, the total contract period is 32 months (Plan \$124 port-in) / 26 months (Plan \$124 new number/ \$148). The monthly fee rebate will be shown on the bill of the 3<sup>rd</sup> and 13<sup>th</sup> months of the contract period and offset on the same bill; Applicable to contract commitment of 24 months (Plan \$188). Port-in customers can enjoy an extra 4-month service for free, the total contract period is 28 months (Plan \$188). The monthly fee rebate will be shown on the bill of the 3<sup>rd</sup>, 13<sup>th</sup>, 23<sup>rd</sup> and 28<sup>th</sup> months of the contract period and offset on the same bill. New number customers can enjoy an extra 3-month service for free, the total contract period is 27 months (Plan \$188). The monthly fee rebate will be shown on the bill of the 3<sup>rd</sup>, 13<sup>th</sup> and 23<sup>rd</sup> months of the contract period and offset on the same bill.
- # Applicable to port-in customers with a contract commitment of 34 months (Plan \$124)/ 28 months (Plan \$148/ \$188).
- \* Customer is required to successfully linked up the relevant MoneyBack account ("MB App Account") to the 3HK postpaid service account ("3HK Account") of the customer via My3 App ("3HK Platforms") for related MoneyBack Points collection. 10,000 MoneyBack Points will be credited within 3 months of 3HK mobile service activation date. No MoneyBack points can be earned if the subscription with 3HK is canceled or terminated within 30 days of subscription date. Offer is valid until 31 Jan 2025. Offer is subjected to related terms and conditions. 3HK reserve the right to change the MoneyBack points reward scheme offer at any time without prior notice. For more details, please refer to https://bit.ly/382CrDq.
- <sup>A</sup> The offer is valid until further notice. Monthly 30GB (Plan\$124)/ 50GB (Plan \$148)/ 60GB (Plan \$188) local data of designated 5G SIM Monthly Plan includes basic local data entitlement of monthly 15GB (Plan\$124/\$148/\$188) and monthly 15GB (Plan\$124)/ 35GB (Plan \$148)/ 45GB (Plan \$188) bonus local data and 1GB (Plan \$124, only applicable to 30months contract)/ 3GB (Plan \$148)/ 4GB (Plan \$188) mainland China-Macau shared data during contract period. The free mainland China-Macau shared data will be suspended after the contract period.
- When monthly mobile data usage exceeds the fair data usage of 30GB (\$124 monthly plan)/ 50GB (\$148 monthly plan) data service will continue, but the thereafter data access speed (upload and download) will be restricted to not more than 1Mbps.





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- \* Customer is required to successfully link up the relevant MoneyBack App Account ("MB App Account") to the 3HK postpaid service account ("3HK Account") of the customer via My3 App ("3HK Platforms"), and activate the "MoneyBack Points autopay for bills to earn points" service to earn the relevant MoneyBack Points and settle monthly bills with MoneyBack Points automatically. Offer is subjected to related terms and conditions. For more details, please refer to https://bit.ly/382CrDq.
- ٥ Applicable during the contract period. Offer cannot be enjoyed in conjunction with other local bonus data offers (unless otherwise specified).
- Customer is required to subscribe for the designated 5G SIM Monthly Plan with 24 months contract or above and pay ۲ for the admin fee of HK\$28 per month (if applicable) within the fixed contract period. The promotion is valid until 30 June 2025 (both dates inclusive) (the "Promotion Period"). To be eligible for the Promotion, cardholder ("Customer") is required to settle payment of eligible transactions and pay the monthly service fee and relevant charges as specified by 3HK through autopay with Applicable Credit Cards. The Cardholder's name must be same as the name registered for mobile service account of 3HK (the "Merchant"). A total of 10,000 MoneyBack Points will be distributed evenly to the customer's Account in the 3rd, 4th, 5th, 6th and 7th months (2,000 MoneyBack Points per month) after successful activation of the designated 5G SIM Monthly Plan service. Each account number can enjoy the offer once only. Customers are required to successfully link their relevant MoneyBack account ("MB App Account") to their 3HK Account within 30 days upon service activation via the designated platform ("My3 App") to collect MoneyBack Points. No MoneyBack Points will be earned if the subscription with 3HK is cancelled or terminated within 30 days of the subscription date. Designated MoneyBack Points are required to be collected via the Company Platform within 30 days of receiving the SMS or email notification (details are provided in the notification content).

### To borrow or not to borrow? Borrow only if you can repay!

## **General Terms and Conditions**

- Offer is valid till further notice.
- Prepayment of \$100 per SIM card fee is required for SIM subscription and shall be refunded after used for 1 month.
- Sending and receiving voice calls and MMS to and from 3 subscribers are deemed as Heart-To-Heart voice and Intra MMS.

Please visit https://web.three.com.hk/servicecharges/thereaftercharges for charging details of video call, SMS and voice thereafter service which maybe updated by us from time to time.

- There would be no surcharge for receiving a video call from a subscriber of other Hong Kong designated mobile operator.
- Wireless local data usage charge is applicable to Phone email application usage or access to Mail via video mobile phone, access to sites other than the 3Service and wireless modem application.
- All plans include unlimited mobile IDD local talk time ("001", "1968" & "+" only).
- For international voice and video calls, international call rates apply.
- For international roaming services, roaming rates apply.
- Talk time guarantee (One minute of video and voice call talk time will be rebated if your call accidentally drops out and either the calling party calls back or you dial the number again within 1 minute of the call drop-out).
- When a customer uses the Conference Call or Call Waiting service, airtime will be calculated according to the total time spent on all connected lines.
- In case of early termination of service plan or value added service plan (if applicable) during the contract period for whatsoever reasons, a liquidated damage fee will be charged by 3HK.
- An SMS alert will be sent to customer when data usage nearly reaches the limit of subscribed data services.





Customer may purchase flexi data top-up options through

https://www.three.com.hk/3Care/eng/home.jsp?lang=eng which can be used for the remaining period of the month before bill cut-off date. Once the top-up data has been purchased, the related payment will not be refunded. Any unused data usage cannot be carried forward to the next bill month. If data usage has reached the limit of subscribed data services, data usage will be automatically suspended. For the flexi data top-up charges, please visit https://web.three.com.hk/data/topupdatapack/index-en.html as maybe updated by us from time to time.

- For minimal data usage triggered by handset applications during the period of suspension of local data usage, or unbilled data usage due to cut-off time difference or delay, they will be deducted upon top-up of additional data during that bill month.
- Data usage information and record shown on different interfaces and message alerts may vary from real-time usage. Our company shall not be held liable for any matters arising from any failure in relation to the timing, cancellation, transmission or delivery during application for free or paid data.
- All usage is subject to 3 Hong Kong Service Usage Policy and Fair Usage Policy.
- Unless otherwise specified, the usage entitlement and fee of the monthly plan apply to local services only.
- All service contents and charges are subject to final decision of 3 Hong Kong. 3 Hong Kong reserves the right to change the contents and charges without prior notice.
- The above offers are subject to our 3G, 4G LTE and 5G Service Terms and Conditions, the aforesaid and other special terms and conditions. Please contact staff for details.
- 5G network experience may be affected due to various factors including but not limited to network setting/specification or coverage, the features or functionality of individual mobile device, transmission technology, network traffic and usage, speed of websites servers, service stability of other content providers, weather and other circumstantial factors (e.g. blockades such as buildings, mountains, tunnels) which may lead to radio interference. Subject to 5G Service Terms and Conditions of 3HK.
- Hutchison Telephone Company Limited ("3HK") reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks, their coverage, system compatibility and other relevant conditions of the designated networks) of The Service and to suspend or terminate any part of The Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute.



