

# 1. 5G Data Roam Like Home Plan (Hong Kong / Japan) Terms and Conditions:

\$168 SIM Monthly Plan fee rebate - monthly fee rebate will be credited to customer's billing account by instalments during contract period. Monthly fee will be charged at the original plan fee (or at prevailing plan fee) after contract expired. If customer terminates the contract for any reason before the contract period expires, need to pay an early termination fee equivalent to the monthly fee multiplied by the remaining number of months in the contract period.

## New Number

The calculation of average monthly fee \$150 (24 months contract + extra 3 months) is net monthly fee after deducting \$88 monthly fee rebate (original monthly fee at \$238), pay for the admin fee of \$28 per month. Actual monthly fee rebate will be credited to the customer monthly according to the credit arrangement specified in the Terms and Conditions.

## <u>Port-in</u>

The calculation of average monthly fee \$144 (24 months contract + extra 4 months) is net monthly fee after deducting \$94 monthly fee rebate (original monthly fee at \$238), pay for the admin fee of \$28 per month. Actual monthly fee rebate will be credited to the customer monthly according to the credit arrangement specified in the Terms and Conditions.

## 2. 5G Data Roam Like Home Plan (Mainland China / Hong Kong / Macau/ Japan) Terms and Conditions:

\$196 SIM Monthly Plan fee rebate - monthly fee rebate will be credited to customer's billing account by instalments during contract period. Monthly fee will be charged at the original plan fee (or at prevailing plan fee) after contract expired. If customer terminates the contract for any reason before the contract period expires, need to pay an early termination fee equivalent to the monthly fee multiplied by the remaining number of months in the contract period.

## New Number

The calculation of average monthly fee \$175 (24 months contract + extra 3 months) is net monthly fee after deducting \$63 monthly fee rebate (original monthly fee at \$238), this fee is included "5G Data Roam Like Home Monthly Plan" plus "Destination Upgrade (Japan)" value-added service (original monthly fee at \$38); and pay for the admin fee of \$28 per month. Actual monthly fee rebate will be credited to the customer monthly according to the credit arrangement specified in the Terms and Conditions.

## <u>Port-in</u>

- The calculation of average monthly fee \$168 (24 months contract + extra 4 months) is net monthly fee after deducting \$70 monthly fee rebate (original monthly fee at \$238), this fee is included "5G Data Roam Like Home Monthly Plan" plus "Destination Upgrade (Japan)" value-added service (original monthly fee at \$38); and pay for the admin fee of \$28 per month. Actual monthly fee rebate will be credited to the customer monthly according to the credit arrangement specified in the Terms and Conditions.
- \* There are no additional roaming charges for using data in Japan within this plan; After upgraded to share data in 4 destinations, there are no additional roaming charges for using data in mainland China, Macau and Japan as well.





- $(\bullet)$ Applicable to customer with 24 months contract or above. Port-in customers can enjoy an extra 4-month service for free, the total contract period is 28 months. The monthly fee rebate will be shown on the bill of the 3rd, 13th, 23rd and 28th months of the contract period and offset on the same bill. New number customers can enjoy an extra 3-month service for free, the total contract period is 27 months. The monthly fee rebate will be shown on the bill of the 3rd, 13th and 23rd months of the contract period and offset on the same bill.
- When the monthly data usage reaches the plan entitlement, Hong Kong local data service can continue with a Δ maximum local data access speed of 1Mbps.
- ٥ Applicable during the contract period. Voice minute is applicable to incoming calls and outgoing calls to Mainland China, Hong Kong and Macau within Mainland China and Macau, not cover Home Direct Line service, usage incurred on all networks will be charged at standard roaming rate. For coverage and charges, please refer to https://bit.ly/4llTlxd.
- \* Customer is required to successfully link up the relevant MoneyBack App Account ("MB App Account") to the 3HK postpaid service account ("3HK Account") of the customer via My3 App ("3HK Platforms"), and activate the "MoneyBack Points autopay for bills to earn points" service to earn the relevant MoneyBack Points and settle monthly bills with MoneyBack Points automatically. Offer is subjected to related terms and conditions. For more details, please refer to <u>https://bit.ly/382CrDq</u>.

## **General Terms and Conditions**

- Offer is valid till further notice.
- Roaming and IDD services will be activated automatically upon subscription of the Service and cannot be deactivated while the Service is in use. For Roaming & IDD service details please visit: https://web.three.com.hk/roaming.
- The data usage entitlement is applicable to Hong Kong (designated Network Operators only). Other designated data roaming services are not applicable to the above.
- Customer may subscribe for and use other roaming data service plans of 3HK for using such services in nondesignated countries/ regions at the rate charged under such service plans, otherwise standard roaming charge will apply.
- An SMS alert will be sent to customer when data usage nearly reaches the limit of subscribed data services or used up entitled data respectively.
- When the monthly data usage reaches the plan entitlement, Hong Kong local data service can continue with a maximum local data access speed of 1Mbps till end of current bill cycle. The data usage of Japan and other designated countries/ regions will be charged according to your subscribed travel data products (if any). 3HK provides various Japan data service to cater to customer needs. Click here. When customers without a data roaming plan subscription use travel data, they will be charged according to Data Roaming Daily Charge Cap Service. This service incurs a daily charge regardless of the amount of data consumed during travel. Please click here for service details. Please click here for coverage details.
- When customer has subscribed to more than one roaming service at the same time, or the monthly plan includes roaming data, the order of data usage deduction on the overlapped destinations can be referred to: https://web.three.com.hk/tnc/240926/roaming data deduction order.pdf.
- The Service includes Hong Kong local minutes only, and does not cover roaming voice call, roaming SMS, Home Direct Line service and roaming video call of Japan and other designated countries/ regions.
- At the end of the contract period, 3HK will charge at the prevailing rate if the customer continues to use the service.
- Unless otherwise specified, The Offer cannot be used in conjunction with other special promotions or discounts.
- Please visit https://web.three.com.hk/servicecharges/thereaftercharges/index-en.html for charging details of video call, SMS and voice thereafter service which may be updated by us from time to time.





- Prepayment of \$100 SIM card fee is required for this SIM subscription plan and such prepayment will be refunded to the customer's mobile account for monthly service fee payment after having used The Service for 1 month.
- If usage is incurred due to tethering or PTP including applications such as (but not limited to) BitTorrent, edonkey, flashget, foxy, ppstream, winmx, etc, or if there is any abusive or abnormal usage, 3HK shall have the right to forthwith terminate The Service without prior notice. All commercial or illegal promotion activities via the use of The Service shall be prohibited.
- Usage of The Service is subject to roaming coverage, system compatibility and other relevant conditions of the designated networks, which are subject to change without prior notice.
- 3HK reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks, their coverage, system compatibility and other relevant conditions of the designated networks) of The Service and to suspend or terminate any part of The Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute.
  - All service contents and charges are subject to final decision of 3 Hong Kong. 3 Hong Kong reserves the right to change the contents and charges without prior notice.
  - The above offers are subject to our 3G, 4G LTE and 5G service terms and conditions, the aforesaid and other special terms and conditions.



