

**Terms & conditions of flight ticket offer:**

1. Customers who subscribe / renew / upgrade to a specified monthly plan during the promotional period, and activate the service, renew / upgrade the contract order date on or before December 17, 2025, will receive one round-trip ticket to Taipei.
2. The flight tickets are available on a first-come, first-served basis while supplies last.
3. Eligible customers can redeem one flight ticket using the designated redemption code found in the My3 App's MyWallet. Redemptions must be completed via the designated Hutchgo website by 29 December 2025. Late redemption will not be accepted. Lost or damaged redemption codes will not be reissued.
4. The flight tickets are provided by hutchgo.com. For terms and conditions of use, please refer to the "Terms & Conditions - hutchgo Flight Tickets".
5. Hutchison Telephone Company Limited ("the Company") is not the provider or supplier of the offer and shall not be responsible for any matters relating to the service or product.
6. The Company reserves the right to cancel, revise, suspend, or terminate all or any part of the promotion at any time without prior notice or reason.
7. In case of any dispute, the Company and hutchgo.com reserve the right to make the final decisions and amend the terms and conditions of this privilege without any prior notice.

Terms and conditions of hutchgo flight tickets:

1. The Redemption Period for the ticket redemption code is until 29 December 2025.
2. Travel Period is from 24 October 2025 – 30 June 2026, except blackout period and is subject to seat availability of flights.
3. Blackout Period is from 29 October to 1 November 2025, 13 to 31 December 2025, 1 to 2 January 2026, 13 to 20 February 2026, 2 to 8 April 2026, 1 to 2 May 2026.
4. All redemptions must be made by completing and submitting the online booking form via the designated website with flight ticket redemption codes and flight reservation details to Hutchison Travel Limited ("hutchgo HK"). hutchgo HK customer service officer will contact the passengers within 3 to 5 working days to confirm the reservation.
5. The ticket redemption code is only applicable to ONE economy class round-trip flight ticket from Hong Kong to the designated destination with the designated carrier and is subject to seat availability of the preferred travel dates. Please note that the eligible passenger cannot choose the specific carrier and flight schedule upon redemption. Redemption is subject to seat availability of the preferred travel dates. In case of any dispute, Hutchison Travel Limited reserves the right to make the final decision.
6. Each ticket includes one minimum allowance of checked baggage provided by the selected carrier.



7. The ticket redemption code is not applicable to any applicable taxes, levies or fuel surcharges. Passengers are required to settle the relevant costs.
8. Redemptions must be made at least 10 working days before flight departure.
9. For any unused services, refunds are not applicable and are not valid for the exchange of other services. Any expired or invalid redemption code will not be reissued.
10. Once a redemption is confirmed, refunds, rebooking or amendments are not allowed.
11. Passengers must not store the redemption code in a data retrieval system outside of this website; or reproduce, copy, change or publish the redemption code in any form or by any means; or misuse redemption code. Any of the foregoing acts is a violation of the terms and conditions of redemption code, which may result in the rejection or cancellation of the relevant redemption code. All consequences, losses and/or damage shall be borne by passengers, hutchgo.com will not be responsible for or bear any legal responsibility.
12. If the flight ticket bookings redeemed fail to depart or stay due to any force majeure factors (such as flight cancellation, rescheduling, failure to leave the country or compulsory quarantine caused by the pandemic), hutchgo is not responsible for any loss and will not make any refund or compensation for the redemption code used.
13. Passengers and travel companions (if any) should apply for a visa or other required travel documents on their own. For the immigration arrangement of countries, please contact the relevant immigration department or government agency for enquiries. The passenger agrees that the organiser and Hutchison Travel Limited are not liable for any approval of the visa or travel documents and the immigration arrangements.
14. Passengers are reminded to comply with the immigration rules and regulations concerning the conditions of stay in destination(s) and/or transfers.
15. For enquiries, please email to leisurehk@hutchisontravel.com or call (852) 3192 0900.
16. All travel product bookings are subject to hutchgo.com terms and conditions.
17. hutchgo.com reserves the right to cancel, revise, suspend, or terminate all or any part(s) of the promotion at any time without prior notice or reason. hutchgo.com reserves the right to amend the terms and conditions of redemption code use without prior notice and retains the right to make the final decision on all matters of dispute.
18. In case of any discrepancy between the English version and the Chinese version, the English version shall prevail.