



Free Value-Added Services: Caller Number Display, Call Waiting, Conference Call, Call Barring, VoiceMail, Roaming Default Call, Call Forward Bundle and Call Forward Minute Package

Terms and Conditions

- ^ The 32GB monthly local data of the \$88 monthly plan includes 5GB basic monthly local data entitlement, 11GB bonus data, and limited-time free extra 16GB of local data during the contract period. The 20GB monthly local data of \$98 monthly plan includes 12 GB basic monthly local data entitlement and 8GB monthly bonus port-in data during contract period.
 - # Applicable to port-in customers with a contract commitment of 24 months.
 - ▲ When monthly mobile data usage exceeds the fair data usage of the monthly plan, data service will continue, but the thereafter data access speed (upload and download) will be restricted to not more than 128 kbps (\$88 monthly plan)/ 2Mbps (\$98 monthly plan).
 - ≤ When monthly mobile data usage reaches the data entitlement 5GB (\$120 monthly plan), data service will continue. However, you will be allocated with less network resources for access subject to the network conditions and your data service experience may be affected before the next bill cycle date.
 - ★ The admin fee is \$28 monthly. Customer can enjoy \$18 waiver during the contract period and pay the balance of \$10 fee per month.
 - ◇ The free Chinese Mainland-Macau shared data provided with \$88 monthly plans will be charged with the original monthly plan fee at \$76/month after the contract expires.
 - ❖ Customer is required to successfully link up the relevant MoneyBack App account to the 3HK postpaid service account of the customer via My3 App, and activate the “Simply Use-Easy Earn Points Service” to settle monthly bills and earn the relevant MoneyBack Points automatically. Offer is subjected to related terms and conditions. For more details, please refer to <https://bit.ly/382CrDq>.
1. Customer is required to subscribe designated 4.5G SIM Monthly Plan, commit to 24 months contract and pay for the admin fee of \$28 per month. \$88 monthly fee is net monthly fee after deducting the \$20 monthly fee rebate (original monthly fee: \$108), customers can enjoy \$18 waiver during the contract period and pay the balance of \$10 fee per month. \$98 monthly fee is net monthly fee after deducting the \$30 monthly fee rebate (original monthly fee: \$128). \$120 monthly fee is net monthly fee after deducting the \$58 monthly fee rebate (original monthly fee: \$178). Monthly fee rebate will be credited to customer's billing account by instalments during contract period. Customers will be charged with the original monthly plan fee (or at prevailing plan fee) after the contract expires. If the contract is terminated before the contract expiry for any reason, the customer is required to pay an early termination charge equivalent to the monthly service fees multiplied by the number of months remaining in the contract period.
 2. \$88/\$98/\$120 monthly fee includes monthly 3,000 local voice (minutes) per month.
 3. The top-up data usage is applicable in local service only after expiration of the contract period.

MoneyBack@3” Reward Programme

- Customer is required to successfully link up the relevant MoneyBack App Account (“MB App Account”) to the 3HK postpaid service account (“3HK Account”) of the customer via My3 App (“3HK Platforms”), and activate the “MoneyBack Points autopay for bills to earn points” service to earn the relevant MoneyBack Points and settle monthly bills with MoneyBack Points automatically. Offer is subjected to related terms and conditions. For more details, please refer to <https://bit.ly/382CrDq>.

General Terms and Conditions

- Offer is valid till further notice.
- Prepayment of the first monthly plan fee is required for SIM subscription and shall be refunded after using 1 month.

- Sending and receiving voice calls and MMS to and from 3 subscribers are deemed as Heart-To-Heart voice and Intra MMS.
- Please visit <https://web.three.com.hk/servicecharges/thereaftercharges> for charging details of video call, SMS and voice thereafter service which maybe updated by us from time to time.
- There would be no surcharge for receiving a video call from a subscriber of other Hong Kong designated mobile operator.
- Wireless local data usage charge is applicable to Phone email application usage or access to Mail via video mobile phone, access to sites other than the 3Service and wireless modem application.
- All plans include unlimited mobile IDD local talk time ("001", "1968" & "+" only).
- For international voice and video calls, international call rates apply.
- For international roaming services, roaming rates apply.
- Talk time guarantee (One minute of video and voice call talk time will be rebated if your call accidentally drops out and either the calling party calls back or you dial the number again within 1 minute of the call drop-out).
- When a customer uses the Conference Call or Call Waiting service, airtime will be calculated according to the total time spent on all connected lines.
- In case of early termination of service plan or value added service plan (if applicable) during the contract period for whatsoever reasons, a liquidated damage fee will be charged by 3HK.
- An SMS alert will be sent to customer when data usage nearly reaches the limit of subscribed data services. Customer may purchase flexi data top-up options through http://www.three.com.hk/3Care_eng which can be used for the remaining period of the month before bill cut-off date. Once the top-up data has been purchased, the related payment will not be refunded. Any unused data usage cannot be carried forward to the next bill month. If data usage has reached the limit of subscribed data services, data usage will be automatically suspended. For the flexi data top-up charges, please visit <https://web.three.com.hk/data/topupdatapack/index-en.html> as maybe updated by us from time to time.
- For minimal data usage triggered by handset applications during the period of suspension of local data usage, or unbilled data usage due to cut-off time difference or delay, they will be deducted upon top-up of additional data during that bill month.
- Data usage information and record shown on different interfaces and message alerts may vary from realtime usage. Our company shall not be held liable for any matters arising from any failure in relation to the timing, cancellation, transmission or delivery during application for free or paid data.
- Once the top-up data has been purchased, the related payment will not be refunded. - 4.5G network is applicable to designated mobile device model only.

