



## Terms & Conditions

1. Inflight and Cruise Roaming Pass (the "Service") and the related data roaming charges ("Service Fee") are applicable only to 3HK postpaid, personal account customers.
2. Upon subscription of the Service, Roaming and IDD service will be subscribed and activated. For details of Roaming and IDD service, please visit [www.three.com.hk/roaming](http://www.three.com.hk/roaming).
3. SMS confirmation will be sent upon successful activation of the Service.
4. Whenever customer arrives any designated destination of the Service and use roaming data, the Service will be effective automatically and customer will be charged with the relevant service fee. Please note that the Service will be cancelled if it is not used within 30 days of successful subscription.
5. Subject to Paragraph 4 above, customer can choose any 1 day within Valid Period to use this service. A "day" count starts upon first use of roaming data usage and the cut-off time is 23:59 (Hong Kong time) on the day of use.
6. Within the Usage Period of the Service, when the data roaming usage reaches 1GB, the data speed will be adjusted to not higher than 512kbps.
7. Customer may choose either inflight roaming or cruise roaming for each use. If the customer utilizes both inflight roaming and cruise roaming within the same day, such usage shall be deemed as two separate uses, and two passes will be deducted accordingly.
8. This service is only applicable to supported network operator. For inflight roaming services, the supported inflight roaming network operator and network are provided by "AeroMobile". For cruise roaming services, the supported cruise roaming network operator and network are provided by "Cellular At Sea".
9. Upon expiry of Valid Period of the Service, the full roaming & IDD function will remain activated until customer unsubscribes or deactivates the function. Data roaming usage will be charged at the rate of standard roaming tariffs (or, of the subscribed data roaming plans, where applicable).
10. To continue using the Service, the customer must re-activate the Service after the roaming pass has expired.
11. In case that data usage incurred on out of the Service destinations, customer will be charged at the rate of its subscribed in 3HK applicable data service roaming plan; otherwise, Customer will be charged at the standard roaming charges. Click [here](#) for coverage and charges.
12. When customer has subscribed to more than one roaming service at the same time, or the monthly plan includes roaming data, the order of data usage deduction on the overlapped destinations can be referred to: [https://web.three.com.hk/tnc/240926/roaming\\_data\\_deduction\\_order.pdf](https://web.three.com.hk/tnc/240926/roaming_data_deduction_order.pdf).
13. The Service does not cover SMS, Home Direct Line service and video call, usage incurred on all networks will be charged at standard roaming rate. Voice call usage incurred on out of the Service networks will also be charged at standard roaming rate. Click [here](#) for coverage and charges.
14. The Service shall not be applicable to usage on Peer to Peer ("PTP"). If usage is incurred from or by PTP including applications such as (but not limited to) BitTorrent, edonkey, flashget, foxy, ppstream, winmx, etc, or if there is any

abusive or abnormal usage, 3HK shall have the right to forthwith terminate the Service without prior notice. All commercial or illegal promotion activities via the use of the Service shall be prohibited.

15. The Service shall not be applicable to maritime roaming (except cruise roaming)/satellite roaming.
16. The Service only includes data transmission charges, and does not include any other charges that might incur from using any other data service.
17. Usage of the Service is subject to the coverage, system compatibility and other relevant conditions of the designated networks, which are subject to changes without prior notice.
18. 4G LTE service will be available only when the customer (i) has subscribed to the applicable 4G LTE serviced plan, (ii) compatible handset or device supporting 4G LTE bandwidth is used and (iii) in the destinations where 4G LTE service infrastructure has been developed. 5G service will be available only when the customer (i) has subscribed to the applicable 5G serviced plan, (ii) compatible handset or device supporting 5G bandwidth is used and (iii) in the destinations where 5G service infrastructure has been developed.
19. 3HK reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks and their coverage) of the Service and to suspend or terminate any part of the Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute.

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