



Terms & Conditions

1. Roam-In-Command (Always-on) ("RIC Always-on Service") and the related data roaming charges ("Service Fee") are applicable only to 3HK postpaid, personal account customers. Upon subscription of RIC Always-on Service, Roaming and IDD service will be subscribed and activated. For details of Roaming and IDD service, please visit www.three.com.hk/roaming.
2. SMS confirmation will be sent upon successful activation of RIC Always-on Service. Whenever customer arrives any designated destination of RIC Always-on Service and use roaming data, the RIC Always-on Service will be effective automatically and customer will be charged with the relevant service fee. Please note that the RIC Always-on Service will be cancelled if it is not used within 30 days of successful subscription.
3. After successful activation of RIC Always-on Service, Service Fee will be charged for a usage period of 7 / 15 / 30 days ("Usage Period") upon first use of relevant data roaming service of RIC Always-on Service ("First Usage"). Usage Period will commence upon First Usage on the first day of such period until 23:59 (Hong Kong time) on that day, and will expire on the 7th / 15th / 30th day at 23:59 (Hong Kong time). After the expiry of the usage period, you will be automatically reverted to the data roaming plan (if any) or standard roaming service (including but not limited to speed, charges, service content) that you have applied for before using RIC Always-on Service.
4. Within the Usage Period of RIC Always-on Service, the network speed will be subject to the network coverage and system compatibility of the designated network service providers in the destinations while the RIC Always-on Service is in use as well as other relevant factors which may be subject to change from time to time.
5. When the data roaming usage reaches 30GB, the data speed will be adjusted to not higher than 512kbps, customers may continue to use the data roaming service until expiry of the Usage Period.
6. When customer has subscribed to more than one roaming service at the same time, or the monthly plan includes roaming data, the order of data usage deduction on the overlapped destinations can be referred to: https://web.three.com.hk/tnc/240926/roaming_data_deduction_order.pdf.
7. If customer unsubscribes to RIC Always-on Service, data roaming service (including but not limit to speed, charges, service contents) will be restored to the data roaming plan currently subscribed for by the customer prior to usage of the RIC Always-on Service (if any), or the standard roaming service, any remaining data entitlement and Usage Period will be forfeited immediately without any compensation. Please login to My Account via <https://www.three.com.hk/en> or My3 App to obtain details of the current subscribed-for roaming service plan (if any).
8. RIC Always-on Service only includes data transmission charges. Voice call, SMS, video call and other extra service usage will be charged at the standard roaming rate (please click [here](#) for details).
9. Usage of RIC Always-on Service is subject to the coverage, system compatibility and other relevant conditions of the designated networks, which are subject to changes without prior notice.
10. RIC Always-on Service shall not be applicable to usage on Peer to Peer ("PTP"). If usage is incurred from or by PTP including applications such as (but not limited to) BitTorrent, edonkey, flashget, foxy, ppstream, winmx, etc, or if there

is any abusive or abnormal usage, 3HK shall have the right to forthwith terminate RIC Always-on Service without prior notice. All commercial or illegal promotion activities via the use of RIC Always-on Service shall be prohibited.

11. RIC Always-on Service shall not be applicable to aircraft roaming/maritime roaming/satellite roaming.
12. 3HK reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks and their coverage) of RIC Always-on Service and to suspend or terminate any part of RIC Always-on Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute.

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