



## Terms and Conditions for Infinite Streaming & Social Data Pack:

1. Infinite Streaming & Social Data Pack (“Streaming & Social Data”) is only applicable to designated mobile apps, including YouTube, Netflix, Disney+, Apple TV, myTV SUPER, hmvod, Facebook, Instagram, WhatsApp, WeChat, Signal, LINE, Zoom, Douyin and Teams (“Designated Streaming and Social Apps”).

The Streaming & Social Data is applicable for using, in Hong Kong, YouTube, Netflix, Disney+, Apple TV, myTV SUPER and hmvod mobile app to deliver text and voice messages, images and video clips except:

- Designated Streaming and Social Apps download and update
- Accessing or downloading content from and/or redirection to any other websites or applications within the designated mobile Apps and any extra mobile data required by pop up messages

The Streaming & Social Data is applicable for using, in Hong Kong, Facebook, Instagram, WhatsApp, WeChat, Signal, LINE, Zoom, Douyin and Teams, to use VoIP voice call, video call, delivery of text and voice messages, images and video clips as well as browsing content in word, image or video format except:

- Designated Streaming and Social Apps download and update
- Using in-app location based & check in features
- Accessing or downloading content from and/or redirection to any other websites or applications within the designated mobile Apps and any extra mobile data required by pop up messages
- Playing videos via WeChat Moment or using WeChat wallet (if applicable)

2. The Designated Streaming and Social Apps of YouTube, Netflix, Disney+, Apple TV, myTV SUPER, hmvod, Facebook, Instagram, WhatsApp, WeChat, Signal, LINE, Zoom, Douyin and Teams are provided by a third supplier, namely Google LLC., Netflix, Inc., The Walt Disney Company (Hong Kong) Limited, Apple Inc., MyTV Super Limited, Anyplex Hong Kong Limited, Facebook Inc., WhatsApp Inc., Tencent International Service Pte. Ltd., Signal Messenger LLC., LINE Corporation, Zoom Video Communications, Inc., Douyin Limited and Microsoft Corporation. The content and the settings of the Designated Streaming and Social Apps service may change from time to time without any notice. 3HK shall not be responsible for any liability incurred from or in connection with the content, the downloading of the Designated Streaming and Social Apps, the use of Designated Streaming and Social Apps service (including but not limited to the accuracy of the information provided by the third party supplier, and any fees, expenses, losses and damages incurred from or caused by the downloading of the Designated Streaming and Social Apps and/or the use of Designated Streaming and Social Apps service by the Customers or any other persons) and/or failure or unable to use the full or part of the Designated Streaming and Social Apps service due to the aforesaid changes and other circumstances beyond 3HK’s reasonable control.
3. Any non-Streaming & Social Data and other mobile data usage will be deducted from the service local data entitlement of the designated monthly service plan instead.
4. Streaming & Social Data is not applicable when Virtual Private Network (VPN) is activated while using Designated Streaming and Social Apps. Relevant mobile data usage generated will be deducted from the local data entitlement of the designated monthly service plan instead.

5. The maximum download speed of local mobile data usage from the Service will be subject to the relevant designated monthly service plan under which this Pack is subscribed for.
6. This service is only applicable to designated Fair Usage Policy monthly plans (FUP Plans).
7. This service is calculated on a monthly basis which follows the applicable individual bill cycle. The service will still be charged at a full month rate even if used for less than a month (if applicable).
8. Within contract period, monthly fee rebate will be credited to customer's billing account. Upon expiry of the contract period of this Service, 3HK will continue to provide the service at original monthly fees \$38, unless customer terminates the Service (if applicable).
9. Data usage information and record shown on different interfaces and message alerts may vary from realtime usage. 3HK shall not be held liable for any matters arising from any failure in relation to the timing, cancellation, transmission or delivery during application for free or paid data.
10. All usage is subject to 3 Hong Kong Service Usage Policy and Fair Usage Policy.
11. Unless otherwise specified, the usage entitlement and fee of this service apply to local service only.
12. All promotional offers and period are subject to the final decision of 3HK, we reserve the right to change the contents without prior notice.