



## Terms and Conditions :

### End-User License Agreement

1. End users shall operate the QuadTrack Pro device in accordance with the user guide provided with the product packaging, including proper usage methods, applicable environments, and operating temperature ranges.
2. The QuadTrack Pro device is an electronic device with a built-in lithium battery. It is strictly prohibited to carry the device in checked luggage on aircraft, placed it in high-temperature environments (recommended operating temperature: 0–35°C / 32–95°F), or submerge it in water. Any device damage, personal injury, property loss, or other consequences and losses arise from the failure to comply with the aforementioned usage specifications shall be borne solely by the End User, and 3HK shall bear no responsibility or liability in this regard.
3. 3HK shall not be liable for any device damage resulting from human error, user negligence, or misuse, nor for any personal injury, property loss, or other consequences or damages arising from the failure to comply with the forgoing usage specifications.

### Warranty & Support

**Device Warranty:** The Devices have a one-year warranty starting from the End-Users' activation date. Devices that are damaged or malfunction due to non-human causes within the warranty period shall be replaced free of charge. The device could be inspected at the original point of sales/ 3HK Shops if the device malfunctions within the contract period of Service. If 3HK confirms that the malfunction is a technical or functional failure, a free replacement of the device with another device of the same model will be arranged. Customer must present the original or photocopy of the sales receipt or service contract of the device for a warranty service request. Customer shall back up the data being stored in the device (if any) as such data may be erased during the course of inspection. 3HK will not be liable for any loss or damage arising from the provision of inspection or warranty services.