



Terms and Conditions

1. To join the “3reedom Phone Plan” (“Plan”), customer is required to subscribe to designated 5G SIM Monthly Plan and purchase designated handset models (“Purchased Handset”) at the same time and settle the payment of the Purchase Handset and autopay for SIM Monthly Plan via a designated credit card. The credit card holder’s name must be the same as the Customer’s registered name of the mobile account, commit at least 36 months contract period and pay the Admin Fee of \$28 per month.
2. Each HKID can subscribe to this Plan once.
3. Payment of the Purchased Handset will be made in the following manner:
 - Phase 1 – the first 12 months of the Contract Period
Upon service subscription, customer will settle the part payment of the Purchased Handset by one-off payment or by 12-month interest-free instalment.
 - Phase 2 – the subsequent 24 months of the Contract Period
Starting from 13th month, customer will settle the residual payment of the Purchased Handset via the monthly bills issued by 3HK
4. Customer must fill in and complete the prescribed application form(s) issued by the relevant financial institutions if he wishes to settle the Phase 1 payment by 12-month interest-free installment with designated credit cards. The installment price will be rounded up to the nearest integer.
5. Customer must return the purchased handset to designated 3Shops in person within 21 days after the 12th month following the commencement of this contract (and prior to the issuance of the 13th billing statement) in order to enjoy the Guaranteed Buy-Back Value. The returned Purchased Handset must also pass the following inspections to confirm that it is in good condition in terms of appearance, functionality and operational, including but not limited to: The Returned Handset must be capable of being powered on and must function properly ; The display screen must be free from cracks, fractures, or impact damage; The handset body must be free from dents or impact damage ; The handset body must be free from any apparent scratches, abrasions, or paint chipping ; The fingerprint authentication function must operate properly ; The camera, Bluetooth, and WiFi functions must operate properly ; The camera functions, including both front and rear lenses, must be capable of proper focusing and image capture, and must be free from blurriness, black spots, or other imaging defects ; The display screen must be free from discoloration, burn-in, ghosting, or image retention ; The facial recognition function must operate properly ; The screen glass must be free from scratches, all Apple IDs previously linked to the handset must be removed prior to return. The operation of this paragraph is subject to the terms set out in paragraph 6 below.
6. Upon returning the Purchased Handset , customer is required to settle the outstanding monthly handset fees under “Phase 2”. The returned handset must bear the same IMEI, model and capacity with that mentioned in the subscription contract, in good condition in terms of appearance, functionality and operational. The actual Buy-Back Value varies depending on the buy-back price at the relevant time and the handset condition, 3HK will inspect and evaluate the returned device and reserves the right to offer the Buy-Back Value depending on the handset condition at its discretion. The returned device cannot be reclaimed under any circumstance. Customer is responsible to ensure all the data in the returned device is deleted or backed up prior to return. 3HK makes no responsibility as to any loss, retrieval, restoration or transfer of the data. For change IMEI due to handset repair in Apple store, please bring along the Work Authorization & Service Confirmation issued by Apple Inc to 3Shop for update the handset IMEI record. 3HK reserves the right to amend the terms and conditions of the Plan at any time without prior notice.
7. The registered mobile account must be active at the time of the Purchased Handset returned.
8. In case of early termination of service plan within contract period for any reasons, the customer must pay an early termination fee equivalent to the monthly service fee multiplied by the number of remaining months in the contract term, together with the outstanding value for the purchased handset.
9. This service is applicable to personal accounts only.

10. Unless otherwise specified, this offer cannot be enjoyed in conjunction with other offer.
11. Hutchison Telephone Company Limited ("3HK") reserves the rights to amend the charges and terms and conditions of the Service and to suspend or terminate any part of the Service at any time without prior notice. 3HK shall have the final decision in case of any dispute.

^ The extra \$500 handset discount

1. Customers who subscribe to designated 5G SIM Monthly Plan and purchase designated handset models at the same time, will enjoy the extra \$500 handset discount.
2. The \$500 handset discount offer is valid for the next purchase only and is limited to designated phone model with Suggested Retail Price \$5,000 or above. The offer is valid until December 31, 2026, and will be forfeited afterwards.
3. The offer is non-refundable, and no change will be given either in cash/product or in other form.
4. The offer is not transferable and not for resale. It is redeemable only by the person whose name is the same as the registered name of the subscribed service plan.
5. This offer is on a first-come, first-serve basis, while stocks last.
6. This offer is only applicable to HKID subscribers.
7. 3HK reserves the right of final decision in case of disputes or changes of the offer without any prior notice.
8. 3HK shall have the final decision in case of any dispute.

General Terms and Conditions

- 5G network experience may be affected due to various factors including but not limited to network setting/specification or coverage, the features or functionality of individual mobile device, transmission technology, network traffic and usage, speed of websites servers, service stability of other content providers, weather and other circumstantial factors (e.g. blockades such as buildings, mountains, tunnels) which may lead to radio interference. Subject to 5G Service Terms and Conditions of 3HK.
- All related product images, specification and product information are provided by vendor(s) / Merchant(s). For any enquiry, please contact respective vendor(s) / Merchant(s) directly. (Vendor(s) Contact information: www.three.com.hk/vendorcontact).
- Our company makes no responsibility or guarantee as to the quality and availability of the products and/or service provided by vendor(s) / Merchant(s).
- Stock is limited, subject to availability.
- All usage is subject to 3 Hong Kong Service Usage Policy and Fair Usage Policy.
- Unless otherwise specified, the usage entitlement and fee of the monthly plan apply to local service only.
- The above offers are applicable to new and selected existing customers. Subject to our 3G, 4G LTE and 5G Service Terms and Conditions, the aforesaid and other special terms and conditions, please contact our 3Shop staff, call our Sales Hotline 1032 or refer to www.three.com.hk for more information of offers and service plan entitlement.
- Our Company reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks, their coverage, system compatibility and other relevant conditions of the designated networks) of The Service and to suspend or terminate any part of The Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute.