Terms & conditions of flight ticket offer:

1. Customers who subscribe / renew / upgrade to a specified monthly plan during the promotional period, and activate the service, renew / upgrade the contract order date on or before November 30, 2026, will receive one round-trip ticket to Taipei. Customers who simultaneously subscribe to a designated value-added service will be entitled to an additional complimentary round-trip Taipei air ticket.
2. The flight tickets are available on a first-come, first-served basis while supplies last.
3. Eligible customers can redeem one flight ticket using the designated redemption code collected via My3 App's MyWallet. Redemptions must be completed via the designated hutchgo website on or before expiry date. Late redemption will not be accepted. Lost or damaged redemption codes will not be reissued.
4. The flight tickets are provided by hutchgo.com. For terms and conditions of use, please refer to the "Terms & Conditions - hutchgo Flight Tickets".
5. Hutchison Telephone Company Limited ("the Company") is not the provider or supplier of the offer and shall not be responsible for any matters relating to the service or product.
6. The Company reserves the right to cancel, revise, suspend, or terminate all or any part of the promotion at any time without prior notice or reason.
7. In case of any dispute, the Company and hutchgo.com reserve the right to make the final decisions and amend the terms and conditions of this privilege without any prior notice.

Terms and conditions of hutchgo flight tickets:

1. The ticket redemption period until 30 April 2027.
2. The travel period is from 5 January 2027 until 30 September 2027 (excluding blackout dates) and is subject to seat availability on the selected flights with stay period of a minimum of 2 days and a maximum of 7 days.
3. Blackout period includes 12 – 31 Dec 2026, 1–4 Jan 2027, 4–14 Feb 2027, 25 Mar – 6 Apr 2027, 29 Apr – 3 May 2027, 12–16 May 2027, 29 Jun – 3 Jul 2027, 10 Jul – 31 Aug 2027
4. The ticket redemption is only applicable for booking economy class round-trip flight ticket for the destination based on the offer that the eligible customer is entitled in the promotion and is subject to the seat availability of the selected carrier and preferred travel dates.
5. Passenger must be at the age of 12 or above.
6. Ticket is only applicable for the flight departing from Hong Kong to Taipei and is marketed and operated by Hong Kong Airline (HX) / Greater Bay Airline (HB) / Hong Kong Express (UO). Passengers cannot select the preferred operators and travel time. Redemption is subjected to seat availability of preferred travel dates. Hutchgo.com HK reserves the right to arrange other airlines for the customer. If customer intended dates / schedules with the designated airline under the program are unavailable according to hutchgo internal system, any alternative options not within the promotion program elected by the customer



may incur incremental fees based on fare differences and airline policies at the time of booking.

7. Each ticket includes one minimum allowance of checked baggage provided by the selected carrier.
8. Ticket price excludes all applicable government and airport taxes/fees/charges, passenger fuel surcharge and carrier surcharges, and additional check-in baggage. The relevant fees and charges should be settled by the passenger.
9. Redemption must be completed at least 10 working days before flight departure.
10. All redemption must be made by completing and submitting the online booking form via designated website (https://www.hutchgo.com.hk/3HK-promotion) with flight ticket redemption codes and flight reservation details to Hutchison Travel Limited ("hutchgo HK"). hutchgo HK customer service officer will contact the cardholder within 3 – 5 working days to confirm the reservation.
11. Only one redemption code can be used for redemption and cannot be used in conjunction with other promotional offers or discounts and cannot be redeemed for cash or cash equivalent neither.
12. Any unused services, refund is not applicable and not valid for exchange of other services. Any expired or invalid redemption code will not be re-issued.
13. Once the redemption is confirmed, refund, rebook or amendment is not allowed.
14. Customer must not store the redemption Code in a data retrieval system outside of this website; or reproduce, copy, change or publish the redemption Code in any form or by any means; or misuse redemption Code. Any of the foregoing acts is a violation of the terms and conditions of redemption Code, which may result in the rejection or cancellation of the relevant redemption Code. All consequences, losses and/or damages shall be borne by you, hutchgo.com will not be responsible or bear any legal responsibility.
15. If the flight ticket bookings redeemed fails to depart or stay due to any force majeure factors (such as flight cancellation, rescheduling, failure to leave the country or compulsory quarantine caused by the pandemic), hutchgo is not responsible for any loss and will not make any refund or compensation of the redemption code used.
16. The passenger and travel companion (if applicable) should apply visa or other required travel documents by their own. For the immigration arrangement of countries, please contact the countries' immigration department or related government department for enquiries. The promotion organizer and Hutchison Travel Limited are not liable for any approval of the visa or travel documents and the immigration arrangement.
17. Passenger is reminded to comply with the immigration rules and regulations concerning the conditions of stay in destinations(s) and/or transfer.
18. For enquiries, please email to leisurehk@hutchisontravel.com or call 3192 0900.
19. All travel product bookings apply with hutchgo.com terms and conditions.
20. hutchgo.com reserves the right to cancel, revise, suspend or terminate all or any part(s) of the promotion, of the terms and conditions herein contained, at any time without prior notice or reason.hutchgo.com reserves the right to amend the terms and conditions of redemption code use without prior notice, and of final decision on all matters of dispute.

21. In case of any discrepancy between the English version and the Chinese version, the English version shall prevail.